



Encouraging Inclusion

Catholic Charities

Community Services

ANNUAL REPORT 2016

Dear Friends,

The Americans with Disabilities Act of 1990 mandates that every person has the right to participate *in all aspects of society*. In addition to legislation, encouraging inclusive communities requires strategies that operate

at the individual, group, and institutional levels. In 2016 our work at Catholic Charities Community Services has been devoted to leading efforts that promote meaningful inclusion.

The growth in our self-directed services is an indication of our commitment to ensuring that every person can be part of all aspects of their community. Through self-direction, individuals with developmental disabilities truly drive their own inclusiveness. They hire and supervise their own staff who assist them in learning a new skill, joining in recreational activities, taking a class, becoming employed and even volunteering. We are proud to share that our self-directed services more than doubled from the beginning of 2016, reaching a total of 105 individuals and growing.

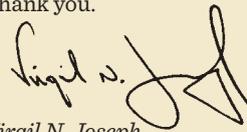
With a grant from Rochester Area Community Foundations' Developmentally Disabled Giving Circle we launched Stepping Stones to Employment, in which eager individuals used pre-employment assessments and activities which helped them identify their career

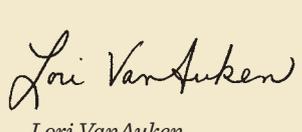
interests. To further assist them with their employment goals, we also became approved by New York State's Office of People with Developmental Disabilities to offer Supported Employment Services (SEMP), which will further help our Stepping Stones to Employment graduates on their road to employment.

In March, we were inspired by decorated veteran, Noah Galloway, who delivered the keynote address at our Fifth Annual Breakfast with Friends. Noah lost his arm and leg during an attack while on duty in Iraq in 2005. After a bout of depression, he found strength in fitness and became a personal trainer who landed on the front cover of *Men's Health* magazine and then competed on *Dancing with the Stars* where he took 3rd place! Noah shared his courageous story and showed us what it means to live an inclusive life by actively participating in all aspects of society—even the global stage.

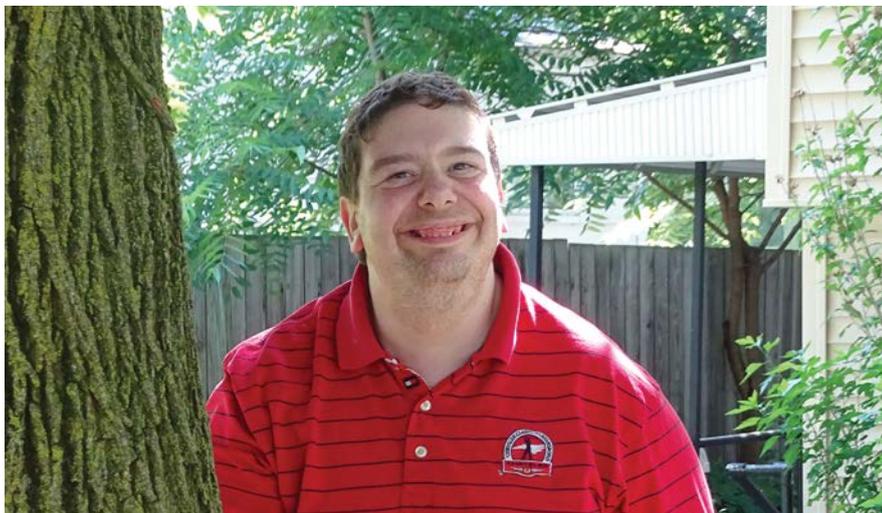
You—our staunch supporters, dedicated funders and stakeholders—are an integral part of our inclusion strategies. Your contributions have helped us reach more people and meaningfully include 3,030 individuals in our communities, our work and our hearts.

Thank you.


Virgil N. Joseph,
Chairman, Board of Directors


Lori VanAuken,
Executive Director





Include Me ... In Everything!

At Catholic Charities Community Services, our person-centered services enable individuals with developmental disabilities to create a life plan that allows them to live their life fully, and on their own terms. David shares his story with us ...

Hi, my name is David. I live at Westerloe House. Living here has brought me new people and a new way of looking at things. Living here has given me a new life! I used to live somewhere else but it did not work out. This is my home and this is my family. I have lived here for ten years.

I love to sing and act. One time, I played Hamlet at Blackfriars Theatre. I like to sing in my church. My favorite restaurant is Golden Corral and I love pizza but no

anchovies thank you very much. I draw, do arts and crafts and I love the Family Guy on TV. Mostly, I love to make people happy. I just love people. I am working on finding a place to volunteer. Maybe House of Mercy or DayStar. I talk to the big guy up stairs and he tells me it is better to give than receive. I have had a blast at Westerloe. Someday, I would like to have a place of my own with a roommate.

The staff at Westerloe consider David the house cheerleader. His compassion for others has no boundaries. He will ask you about your life, your family and has something positive to say to everyone. With the help of his service coordinator, David is working hard to realize his dreams.

Our Mission

Catholic Charities Community Services, in conjunction with Catholic Charities of the Diocese of Rochester and those we serve, is deeply committed to enhancing and strengthening the independence, inclusion, and individuality of persons with disabilities and those who are living with significant health challenges.

We provide services that support, coordinate, advocate, and educate in order to foster individual and community empowerment. We strive to build a just and compassionate society for all individuals to live with dignity as people of God.

How We Serve



Developmental Disabilities Services

Our Developmental Disabilities Services Department meets all criteria required by the NYS Office for People With Developmental Disabilities. We work with individuals and families in a variety of ways in order to help them achieve the personal goals they have set.

- Residential programs with varying degrees of support such as individualized residential alternatives and supportive apartments
- Service Coordination
- Family Support Services
- Community Habilitation
- Employment Services
- Self Directed Services
- Fiscal Intermediary
- Rental Housing Assistance
- Broker Services



Care Coordination Services

Care Coordination Services works collaboratively to connect individuals to needed services and supports in the community with a focus on the person's strengths and abilities while ensuring the highest quality of care.

Service Coordination/Care Management Programs:

- Nursing Home Transition and Diversion Service Coordination
- Traumatic Brain Injury Service Coordination
- Children's Health Homes Care Management
- Adult Health Homes Care Management
- OPWDD Medicaid Service Coordination



Home and Community Based Services

The Home and Community Based Services program is designed to assist adults with behavioral health disorders and works in collaboration with Health Homes and Managed Care Organizations. Connections are made to one or more of the following services:

- Psychosocial Rehabilitation
- Habilitation
- Family Support and Training
- Education Support Services
- Peer Empowerment Services
- Pre-Vocational Services
- Intensive Supportive Employment
- On-going Supportive Employment



Supportive Services

The Supportive Services Department provides housing assistance to a specific population in need and employment services to the same population along with adults with Developmental Disabilities and qualified individuals referred through ACCES-VR

- Housing Services
- Emergency Rent and Utility Support
- Long and Short Term Subsidies
- Transportation and Service Engagement
- Linking Medical and Treatment Services
- Benefits Assistance and Advocacy
- Connection to Employment and Vocational Opportunities
- Family and Legal Support

Celebrating 35 Years of Service

2016 Agency Highlights

Our heartfelt gratitude is extended to Mason Marketing/Mason Digital for helping us launch our new web site. If you have not visited, please do at www.cccsrochester.org. While you are there, sign up for our e-newsletter.

Breakfast with Friends 2016 welcomed nearly 400 guests and raised an unprecedented \$92,500 in support. Funds generated from this annual event are used to support our clients and programs.

We expanded our Board of Directors with the addition of two new members:

- Linda Hartnet is a retired public health nurse and former adjunct professor at Roberts Wesleyan College.
- Michael T. Chabalik is a Financial Advisor and principal owner of UBS with The Chabalik Group.

Both new members are serving on the Quality & Compliance Committee of the Board and they are sharing their expertise in regulatory oversight and continuous quality improvement processes.

2016 was a year of collaboration and partnerships. CCCS is proud to be working with many partners through the following community and statewide efforts:

- The Alliance, facilitated by Bivona Child Advocacy Center, is a community collaboration that works to better protect children with developmental disabilities from child sexual abuse.
- Part of a Statewide effort to end the AIDS Epidemic by 2020, the Monroe County Plan to End the Epidemic (MCPEE) is a county-wide collaborative of clinical and non-clinical providers who are working to remove barriers to treatment of HIV.
- The Finger Lakes Performing Provider System is part of a five-year state wide Medicaid effort to reduce unnecessary emergency room visits and hospitalizations, in part by addressing better access to social determinants of health like housing and other vital community-based services.



United Way Day of Caring at Crowley House. Thank you, volunteers!



Walk to Support TBI at Seneca Park



World AIDS Day



Thanksgiving provided by Woodcliff Hotel and Spa



Christmas Giving Project



Client Christmas Party



Team Farr at 20th Annual
Celebrity Golf Tournament, ICC

Golf Team—Mason Marketing



2016 Client Christmas Party

Employee Recognition Luncheon—Aurora Vega



Client Picnic 2016

Client Picnic 2016 at Charlotte Beach



Client Picnic 2016 Family Affair

Breakfast With Friends 2016



Breakfast with Friends
Keynote Speaker Noah Galloway



Award Recipients Cheryl Greer, Wegmans,
and Bishop Emeritus Matthew Clark



CCCS Board of Directors
celebrate Breakfast with Friends



Client Speaker Michele Boyd
at Breakfast with Friends



Salute to our Wounded Warriors at BWF 2016



Lori VanAuken, Noah Galloway, Virgil Joseph

Giving Opportunities

Catholic Charities Community Services is driven to provide excellent and comprehensive services to all of our clients. Unrestricted cash donations are needed for emergency shelter, food, clothing, transportation needs, adaptive equipment, technology, community integration opportunities and general operating expenses.

Please consider putting us in your will. Other ways to give include Donor Directed Funds, Gifts-in-Kind and Charitable Remainder Trusts. Memorial donations or gifts in honor of birthdays, weddings, anniversaries and other special occasions are beautiful ways to honor loved ones. Contact Joan Brandenburg at 585-339-9800 ext. 305 or e-mail Joan.Brandenburg@dor.org.

Online: Secure donating available at www.ccsrochester.org

By Mail: Make checks payable to Catholic Charities Community Services and mail to 1099 Jay Street, Building J, Rochester, NY 14611

United Way: Donor designation #2103

Who We Are

2016 Board of Directors

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Virgil Joseph, *Chairman*

Michael Chabalik

Carey Ann Denefrio

Linda Harnett

Mary Holleran

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Sarah Kwiatkowski

Matthew Livernash, *Treasurer*

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Stevan Ramirez

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Charles Steinman

Jason Tonkery

Lori VanAuken, *Executive Director*

Catholic Charities Community Services began in 1980 as a single residential home for those living with developmental disabilities. Today we serve 3,000 people annually in 12 counties—people who are living with developmental disabilities, traumatic brain injuries and chronic illnesses including HIV/AIDS.

As one of the nine Catholic Charities organizations of the Roman Catholic Diocese of Rochester, Catholic Charities Community Services is deeply committed to enhancing and strengthening the independence, inclusion and individuality of the people we serve.

We provide an array of services, some of which include case management, housing and residential programs, support and education groups, benefits assistance and advocacy, emergency referrals, employment and vocational connections and community-based life-skills training. These services are critical for empowering the individuals we serve in order that they may live as independently and successfully as possible.

Catholic Charities Community Services works to build a just and compassionate society in which all individuals can live with dignity as people of God.

Catholic Charities Community Services

1099 Jay Street, Building J

Rochester, NY 14611

Phone: 585-339-9800

Fax: 585-339-9377

Email: cccs@dor.org

Regional Office

One Keuka Business Park

Penn Yan, NY 14527

Phone: 315-536-2749

Fax: 315-536-2451

Services are provided to all people without regard to race, religion, ethnicity, sexual orientation, age, ability, gender or ability to pay.

www.cccsrochester.org

Locations

Catholic Charities Community Services operates in all 12 counties of the Roman Catholic Diocese of Rochester.

● Offices

A 1099 Jay Street, Rochester—Main Office

B 1 Keuka Business Park, Penn Yan

🏠 Group Homes

A Stony Creek Apartments, Rochester

B Cloverdale Street, Rochester

C Tryon Estates, Rochester

D Holt Road, Webster

E Tryon Park, Rochester

F Newcastle Road, Rochester

G Westerloe Avenue, Rochester

H Catherine Street, Lyons

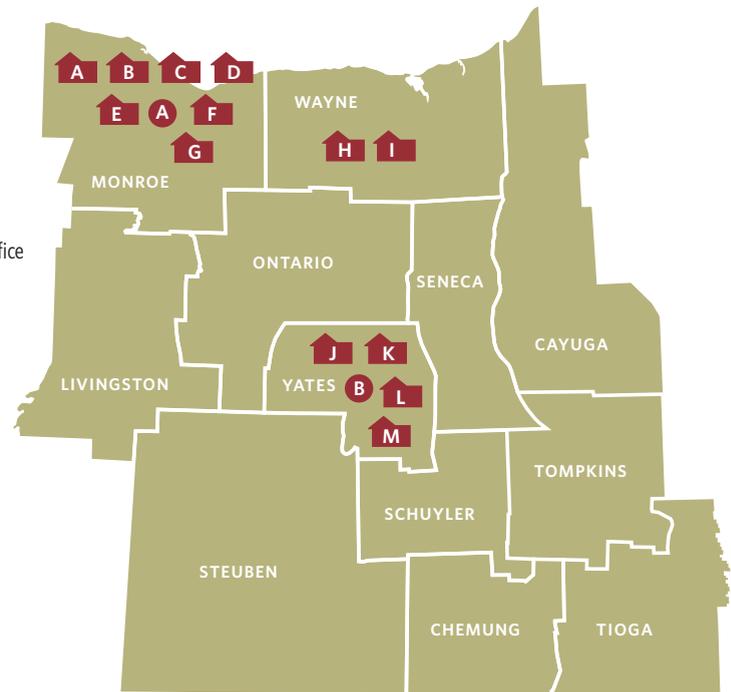
I Sohn Alloway Road, Lyons

J Main Street, Penn Yan

K Main Street, Penn Yan

L Route 54, Penn Yan

M Pickering House, Penn Yan



Catholic Charities Community Services

2016 Charitable Supporters

Consolidated Balance Sheet

December 31, 2016

ASSETS

CURRENT ASSETS:

Cash and equivalents	\$ 127,934
Restricted deposits	603,755
Investments	726,823
Accounts receivable, net	2,122,159
Grants receivable	513,890
Prepaid expenses	101,710
Total current assets	4,196,271

OTHER ASSETS:

Tenant security deposits	3,693
Investments—endowment	432,373
Restricted deposits	42,771
Property and equipment, net	1,560,893
Total other assets	2,039,730

Total assets \$ 6,236,001

LIABILITIES AND NET ASSETS

CURRENT LIABILITIES:

Accounts payable	\$ 774,159
Accrued liabilities	862,187
Due to affiliates	107,418
Current portion of long-term debt	104,208
Deferred revenue	435,005
Total current liabilities	2,282,977

TENANT SECURITY DEPOSITS	3,693
LONG-TERM DEBT, net of current portion	144,438
CAPITAL ADVANCES	950,723

Total liabilities 3,381,831

NET ASSETS:

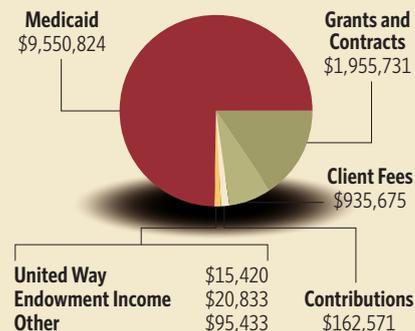
Unrestricted	2,346,356
Temporarily restricted	75,441
Permanently restricted	432,373
Total net assets	2,854,170

Total liabilities and net assets \$ 6,236,001

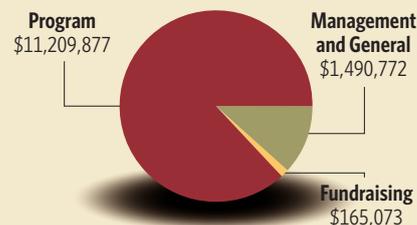
Consolidated Activities/Change in Net Assets

For the Year Ended December 31, 2016

SUPPORT AND REVENUE: \$12,736,487



EXPENSES: \$12,865,722



DEFICIENCY OF SUPPORT AND REVENUE OVER EXPENSES	\$ (129,235)
INVESTMENT INCOME, net	105,534
ENDOWMENT INCOME APPROPRIATED FOR EXPENDITURE	(20,833)
CHANGE IN NET ASSETS	(44,534)
NET ASSETS—beginning of year	2,898,704
NET ASSETS—end of year	\$ 2,854,170

Catholic Charities Community Services financial statements are audited by Bonadio & Co., LLP.

Complete audited financial statements are available at www.ccsrochester.org.

Catholic Charities Community Services is deeply grateful to all the individuals, corporations, foundations, government entities, and our community, whose generous gifts have supported our work. Every effort has been made to ensure accuracy; nonetheless, in listings of this length, errors and omissions may occur. If your name has been misspelled, omitted, or listed incorrectly, please accept our apologies and bring the mistake to our attention so we can correct our records.

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Alesco Advisors, LLC
Amazon Smile Foundation

America's Charities
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Auto Stop
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BIANYS
Book1One
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Holy Sepulchre Cemetery/
Ascension Garden
Lawley, Andolina, Verdi Insurance Agency
Littler Mendelson
M&T Bank
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Mason Marketing LLC
Medical Motor Service of Rochester
Medisked, LLC
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RBMC, LLC
Rochester Colonial Manufacturing
Roxanne's Cleaning, Inc.
Royal Order of Moose 2030
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Small Business Council
St. Charles Borromeo Church
St. Louis Church
The Chabalik Group at Merrill Lynch
Rochester Area Community Foundation/Developmental Disabilities Giving Circle
The Housing Council at PathStone
Underberg & Kessler
Veterans' Outreach Center
Vision Dodge Chrysler Jeep
VP Supply Corp.
W.B. Mason
Waldorf Risk Solutions
Wal-Mart
Wegmans
Wegmans, Customer Relations
Western New York Doll Club
Woods Oviatt Gilman, LLP

Gifts In Kind

Adventure Landing
Altitude Trampoline Park
AMF Empire Lanes
Anthony J. Costello and Son Development
Aratari Auto Finishers
Big Oak Driving Range
Bill Gray's
BJ's Wholesale Club
Black and Blue Steak and Crab
Black Button Distilling
Bowl-O-Roll
Braemar Country Club
Brennan Auto, Inc.
Brighton Personal Training
Cats Exclusively Veterinary Hospital
Century Liquor and Wines
Champion Hills Country Club
Champions Golf Center
Cheesy Eddies
Churchville-Chili Senior High School
Coca Cola Bottling Co.
Colonial Belle Erie Canal Boat Tour
Country Club Liquor
Crazy Dog T-Shirts
Crimper Studio
Dave and Busters
Deerfield Country Club
Delta Sonic
Diane Prince Furniture and Gifts
Downstairs Cabaret Theatre
Eagle Vale Golf Club
East Avenue Inn & Suites
East End Pizza and Deli
Eastern Managed Print Network
Eastside Dog Services, LLC
Edibles Restaurant and Bar
Elmer's Brighton Garage
eLogic
Euphoria Liquor Emporium
Fairport Brewing Company
Family First Federal Credit Union
Fresh Skin and Body
Genesee Brewing Company

Genesee Country Village & Museum
George Eastman House-
Dryden Theatre
Gerard Iuppa Photography
Geva Theatre
Glow Golf
Goodness Cakes Bakery, Ltd.
Halo Warm Glassworks
Hampton Inn
Helendale Dermatology
& Medical Spa
Henrietta Quilt Club
Heritage Fireplace
and Stove Company
Hyatt Regency Rochester
Iron Smoke Whiskey
I-Square
IZZO Golf
Jazz 90.1
Jazzersize- Greece
JB Quimby's
Jewish Community Center
KAFL Insurance Resources
Kodak
LaBella Associates
Lasertron
Legacy Financial Planning
Liberty Mutual
Lock 32 Brewing
Marc's Studio
Marketview Liquor
Mark's Pizzeria
Mason Marketing/Mason Digital, LLC
Memorial Art Gallery
Mint Salon
Mostly Clay
Mother of Sorrows Church
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Mr. and Mrs. Daniel J. O'Neill, III
Mr. and Mrs. Doug Hudson
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Ms. Lindsay LaBella
Ms. Lisa Dunlap
Ms. Lori Barnatones
Ms. Mary F. Holleran
Ms. Rebecca Ayers
Ms. Sarah Amorese
Ms. Shari Cap
Ms. Stephanie Cadle
Ms. Sue Cancilla
Ms. Wilda Liana
Niagara Celtic Festival
NY Crane and Services
Oak Hill Country Club
Ontario Country Club
Parkside Diner

Pelican's Nest
Performance Hobbies
Perri's Pizza
Pole Position
PTC
Pyramid Brokerage Co.
Radisson Riverside
Raymour & Flanigan
RCIPA
RDC Drugs
ROC City Bottoms
Rochester Americans
Rochester Celtic Festival
Rochester Knighthawks
Rochester Museum
and Science Center
Rochester Philharmonic Orchestra
Rochester Red Wings Baseball
RockVentures
Rohrbach Brewing Company
Salvatore's Pizzeria
Scott Miller Salon
Seabreeze Amusement Park
Seneca Park Zoo
Shapiro, DiCaro & Barak
Sirness Services, Inc.
Sirness Vending Services
Sky Zone Trampoline Park
Sportworks Family Fun
St. Charles Borromeo Church
St. John the Evangelist
St. Kateri Mother's Group
St. Mary of the Assumption
St. Pius Tenth Church
St. Pius Tenth School
St. Stanislaus Kostka Church
St. Thomas More/
Queen of Peace Parish
Stoneyard Brewing Company
Strathallan Double Tree by Hilton
Stuart's Spices
Sunrise Imaging
Super Cuts
Sutherland Group ADP
Swiftwater Brewing Company

Tantalo Photography
TEK Systems
Temple Bar
Terry Hills Golf Course
The Bop Shop
The Pheasant Golf Links
Thirsty's
Top's Friendly Markets
Toshiba AV Solutions
Town of Perinton
Turk Hill Craft School
Ventosa Vineyards
Veritiv
Village Smoke Or Vape
Wal-Mart
Watson's Chocolate
Wegmans
Whispering Pines
Wick-edly Sent
Woodcliff Hotel and Spa
WXXI & The Little Theater
Zion House

In Celebration of

Catholic Charities
Community Services
Bishop Emeritus Matthew Clark
Hughes/Kroft Family

In Honor of

Mr. Don Alhart/WHAM 13
Mr. Jack Balinsky
Ms. Michele Boyd
Bishop Emeritus Matthew Clark
Ms. Martha Clark
Mr. Dan Entress
Homeless Vets
Ms. Karen Johnson
Mr. and Mrs. Bill Kirk
Sister Barbara Lum
Mr. Stephen R. Mack
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Ms. Anne E. Sawyko
Mr. Eric Sterling-Benton House
Ms. Lynn Sullivan
Mr. M. Tomaino
Mr. James Toomey
Ms. Lori VanAuken
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Ms. Cheryl Albanese
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