



CATHOLIC FAMILY CENTER
Give people hope and they can do anything

*One hundred years...
thousands of stories.*

Making a difference in the lives of countless individuals
and families, building a better community for all.

2017 Annual Report



Dear Friends,

For 100 years, Catholic Family Center has helped hundreds of thousands of individuals and families change their lives through compassionate service.

CFC is a social services organization that serves the most vulnerable families in our community. Catholicism teaches that the family is the source of strength, where we learn to live together and to help one another grow, where every person learns to receive love and to give love. In our community, we see increasing problems with poverty, violence, and drug abuse. We cannot solve these problems without addressing and supporting the entire family and its needs.

Supporting families not only helps the individual and their family, but can ultimately help the community address the systemic problems of poverty, substance abuse, and racism by building relationships between members of the community that bring us together as a larger family.

Your contributions over the past years have helped us change lives and bring hope to many in our community. You enable us to provide refugees with housing, language skills, and jobs in their new homeland so that their families can thrive; to provide those suffering with addiction a continuum of care to help them beat that addiction; and through housing and employment services, you enable families to provide their children with a strong set of values and skills to create better lives for themselves. We thank you for helping us do everything we can to strengthen our community and offer a pathway to independence and dignity.

Thank you for providing hope to our community's most vulnerable families, children, young adults, and elderly by creating opportunities for them to improve their lives. Know that when you support CFC, you carry forward the mission of caring community members who came together a century ago to do this important, sacred work.

Thank you for being a part of our family. We look forward to the next 100 years.

Marlene Bessette

Marlene Bessette,
President/CEO

Roger W. Brandt

Roger Brandt,
Chairperson, Board of Directors



OFFICE OF THE BISHOP
1150 Buffalo Road
Rochester, NY 14624-1890
(585) 328-3210

My dear brothers and sisters in Christ:

Our Holy Father, Pope Francis, has said, “Even the weakest and most vulnerable, the sick, the old, the unborn and the poor are masterpieces of God’s creation, made in his own image, destined to live forever, and deserving of the utmost reverence and respect.” (Message to Catholics in Britain and Ireland July 17, 2013)

Catholic Family Center has been serving the poor and most vulnerable of our neighbors for over 100 years. Catholic Family Center ministers to families struggling with a variety of issues – poverty, substance abuse, recent immigration to an unfamiliar country – by offering to help lift them up out of their current state and give them support and guidance to recognize their dignity as a child of God and prepare a path for them toward self-sufficiency. These families, positively affected in such a profound way, are now positioned to offer support and guidance to their own children who will grow up understanding first-hand the power of faith, family, love, and community support, and be inspired to raise their own children with the same supports.

In answering this call to serve, Catholic Family Center and its dedicated staff need our prayers, as well as volunteer and financial support. Not only is Catholic Family Center the only faith-based human services agency in our community that provides a continuum of comprehensive services for all stages of life, it also plays an increasing leadership role in our community for a positive outreach to our sisters and brothers in God’s family in accordance with Holy Scripture and the consistent teachings of the Church.

May God continue to bless those who are served through the noble work of Catholic Family Center!

Assuring you of my prayers and gratitude and asking for a remembrance in your good prayers, I remain

Devotedly yours in Christ,

+ Salvatore R. Matano

The Most Reverend Salvatore R. Matano
Bishop of Rochester



A Client story for a Centennial

...as told to CFC Adult & Aging staff member Lauren Solomon



We can think of no better way to celebrate our 100 years of service than by sharing the story of nearly 100-year-old Josephine Sackley, whose family has received help from CFC in various ways from her infancy to now.

Josephine (Gennuso) Sackley was born in Castilana, Sicily in 1921. Throughout the first World War, a wave of immigration had hit Italy, as people sought to escape the fighting and extreme poverty. Josephine's father came to the U.S. alone, in order to become a citizen and send for the rest of his family. He established himself in Rochester thanks to the assistance of Catholic Charities.

Back in Sicily, Josephine and her family remained destitute, suffering a meager diet of fruit (when they could get it), pasta, snails, dandelions and mustard greens. When Josephine finally joined her father in America in 1927, she was taken aback by the sorts of luxuries so easily available here. For example, she was not accustomed to eating sugar, and initially felt an aversion to eating sweets like ice cream, bananas, and candy.

Josephine was proud to secure a job at Hickey Freeman tailoring pockets onto suits, where she worked for twenty-seven years. She married Tom Sacchitella (who had changed his last name to 'Sackley', finding Italian immigrants were not always welcomed in the U.S. job market), and together they had three sons, who have since reassumed the last name Sacchitella.

Tom passed away in 1990, but Josephine remains close with her sons, who are able to assist her with getting to and from appointments, getting groceries, and going out on day trips. As of this writing, Josephine has 7 grandchildren and four great-grandchildren!

Now nearly 100 years old, Josephine is hugely independent. It was only after having a stroke in 2016 that CFC met her again. Aids such as Shaneesa clean her house, occasionally prepare meals, act as her hands for gardening and yardwork, and assist her with bathing and washing her hair. Thanks to CFC, Josephine has been able to stay in her home and enjoy the same sort of independence she came to the US seeking in the first place.

"We grew up poor, but we worked and got along. I did housework and ran errands, anything to contribute to help my mother. We helped each other. Now people are helping me, and I thank God for everything He's giving me."

Aging Services

84%

achieved greater family, personal and/or household stability.

95%

overall customer satisfaction for transportation and in-home services for elders.

A look back at

100

years of serving our most vulnerable Rochester neighbors, and a look forward to CFC's continued impact in the coming decades.

Catholic Family Center makes big changes for people, from crisis stabilization to enabling self-sufficiency and thriving families.

Kathleen d'Olier,

Executive Director of Catholic Charity Guild (now CFC), 1917 - 1952
A nurse in WWI and Director of the American Junior Red Cross, Ms. d'Olier's passion was to serve and improve the welfare of single or widowed mothers and their children.



Charles & Genesee Settlement Houses,

Resettling Italian Immigrants and German Refugees, 1910s-1920s.



Under the direction of Dr. Albert Sullivan, **DePaul Child Guidance Clinic** for Catholic School Children opened its doors in 1958.



St. Joseph's Villa, 1942

opened by the Sisters of St. Joseph to care for and guide orphaned children, "We will take care of you."



Hungarian Immigrants, Cuban refugees, Southeast Asian refugees, 1950s - 1970s

From serving Hungarian refugees fleeing the 1956 uprising, to Cuban refugees in the 1960s escaping the reign of Fidel Castro, to the creation of the Southeast Asian Refugee Program in 1975, CFC has continuously adapted our refugee services to meet the needs of our world, our country and our community.

Mary Hannick,

Director Genesee Settlement House, 1947-1971.
CFC dedicated a new residential drug treatment home in Newark, NY, Hannick Hall, for women and children, 1993.



Bishop Thomas Hickey,

First Board President of Rochester Catholic Charities Association, 1912.



The Family and Children's Department of Catholic Charities was renamed **Catholic Family Center**, 1950.

Driven by a deeply held, faith-based commitment to embrace the poorest and most vulnerable, Catholic Family Center connects them to a continuum of life-changing services. We collaborate with partners to offer hope to all regardless of their religion. We are a catalyst for social change and difference-making opportunities that will heal our community.

Carolyn Portanova,
CEO, 1989-2011,
Athena award winner for her
enormous contributions to
the larger community (2005).



Marlene Bessette,
CEO, 2014 - present, named Non-Profit Executive
of the Year during the 2015 Greater Rochester
Awards in large part due to her personal
leadership in our community to attack poverty.



**Healthy Sisters'
Soup & Bean Works,**
1996.

**St. Joseph's Villa, Charles
Settlement House, Genesee
Settlement House and
DePaul Clinic** incorporate
separately from
Catholic Charities,
1976 - 1979.



Mentors for Success,
(RMAPI) 2015 - future.
The power of collective impact.
Together, we can transform our city.

● **Acquisition of Family Services of Rochester,**
strengthening community-based mental health,
drug treatment and elder services, 2005.



Jack Balinsky,
Director of Catholic Charities
of the Diocese of Rochester,
1992 - present.



Liberty Manor,
First substance abuse residential
program for women and their young
children in upstate NY, 1979.



**Relocated to
87 N. Clinton Ave., 2002.**

In 1917, while the First World War was raging on the battlefields of Europe, a demure young woman named Kathleen d'Olier took a job as the first professional social worker at Catholic Family Center, then called the Catholic Charities Aid Association of Rochester.

One hundred years later, the world is a very different place, but Kathleen's legacy of compassion and a tradition of excellence still ring true at Catholic Family Center. And although our name has changed, Kathleen's spirit remains at CFC as part of our Family Story.

Today, our work may be more complicated than it was then, but the spirit of hope, the heart of our Family, still beats strong in each of CFC's employees, volunteers and donors. And, as the times change, so do we.

**Give people hope and they can do anything.
For more information, visit: www.cfcrochester.org**



Providing hope to families

Sally Farrell Partner

The word “family” is not only at the center of our name, but is the center of just about everything we do. Whether building a family through adoption, resettling a refugee family starting a new life, supporting a grandparent raising a grandchild, or keeping a frail elder in her own home, our programs and services are designed to strengthen families and help them flourish. Staff across our service areas meet families where they are—personally and geographically—and support them as they set and accomplish goals to reach their greatest human potential.

We support families both in times of joy and in times of stress and peril. Liberty Manor and Hannick Hall, for example, welcome pregnant women and mothers with young children to their residential substance abuse treatment programs. Our staff are as proud as the mother herself every time a drug-free baby is born while in our care. Sanctuary House provides shelter to women and children who find themselves homeless. Place of Hope does this as well, and also includes intact families and men raising children on their own. While families are in shelter, our staff work with them to address the circumstances that caused them to become homeless and find safe and affordable permanent housing.

For many vulnerable families, a key part of achieving stability is obtaining and retaining employment. The adult mentoring programs operated by CFC as part of the Rochester Monroe Anti-Poverty Initiative support families in their efforts to achieve economic mobility and self-sufficiency. Whether they are working in a peer group or with a professional mentor, the goals of the program are to break down the barriers that impede employment and obtain the services and supports the family needs to be successful.

We are proud to walk with families on their individual journeys to become the best they can be. From infants to seniors and everything in-between, strengthening families is at the heart of what we do.

Children and Family Services

95% of Child Protective Services (CPS) referred families were able to maintain their children at home.

90% of unaccompanied refugee minor youth obtained a summer job.

99% of children served were safely maintained in their kinship caregiver home.



*Restart Clinic
2017*

Restart Chemical Dependency Outpatient Services relocated downtown, right next door to the Regional Transit Station, improving access to care and reducing client transportation barriers.

70% of our Day Rehab clients continued to engage in program after 3 months.

Restart Residential saw a client increase, reflecting the growing opioid epidemic that is having a devastating impact on our community as well as much of the rest of the country.

Financial Report for the year 1917, sourced from a thesis written by George Montgomery in 1950

1917 Allocation of funds to agencies and institutions of the Rochester Catholic Charities Aid Association

Relief Department	9,600
St. Ann's Home for the Aged	6,125
St. Elizabeth Guild House	5,000
St. Mary's Boys' Orphan Asylum	2,625
St. Patrick's Girls' Orphan Asylum	2,625
St. Mary's Hospital	1,025
St. Joseph's Orphan Asylum	875
Retirement of Loans & Payment of Interest	30,248
Administration and Operation	2,182
Total	60,305

2017 Financial Statement

Support:

Grants from Government & Other Agencies	18,150,934
United Way	778,830
Contributions & Bequests	855,340
Special Events	357,675
Diocese of Rochester	122,523
Foundation Support	

Total Support \$ 20,265,302

Revenue:

Program Fees	8,628,313
Other	524,280
Investment Income/(Loss)	234,002

Total Program Revenue & Support 29,651,897

Expenses

Restart Substance Abuse Services	\$ 9,252,548
Children & Family Services	2,438,956
Refugee Resettlement	2,749,237
Aging & Adult Services	4,250,541
Homeless & Housing Services	2,869,518
Mental Health & Counseling Services	2,956,465
Family Prosperity Initiatives	697,413
Other	543,317
Office of Social Policy	148,629

Total Program Expenses 25,906,624

Management & General	2,530,931
Fundraising	475,940

Total Expenses Before Other Items 28,913,495

Total Surplus/(Deficit) Before Other Items 738,402



Refugee & Immigration

Our refugees in Rochester primarily came from Cuba, Afghanistan, Bhutan, and the Ukraine.

1,025

individuals were able to obtain assistance at our Immigration walk-in clinic in its first full year of service.

446

refugees resettled by CFC in 2017, compared to 1176 in 2016.

Our Centennial Year



January 27, 2017 - Catholic Family Center stands in solidarity with refugees around the world and here in our own community in emphatic opposition to the Executive Order that halts the resettlement of refugees in the United States



March 18, 2017 - 100th Birthday Celebration Gala



August 9, 2017 - PepsiCo, Tops Friendly Markets, Catholic Family Center and Feed the Children provide 32,000 Pounds of Food and Essentials for Rochester Families

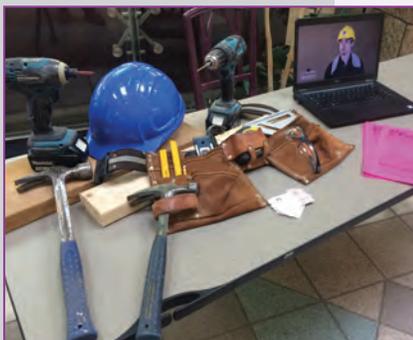


August 14, 2017 - Centennial Golf Tournament



September 27, 2017 - Free class offered to immigrant entrepreneurs: how to start, run and grow a business

October 14, 2017 - 100 CFC Employees run/walk the Eastman 5K



August 24, 2017 - Over \$1M in USA Department of Labor Funding awarded for CFC's YouthBuild Program



April 24 was Catholic Family Center's 100 Year Birthday!



June, 2017 - Catholic Family Center's Restart Outpatient Clinic is open for business at 79 North Clinton Avenue



June 28, 2017 - Local 5 year old boy donates his birthday to refugee children



June 21, 2017 - CFC Announces 2017 Scholarship Winners; all Awardees came to Rochester as refugees or immigrants



October 19, 2017 - Centennial Empty Bowls – over 500 joined Catholic Family Center to help end hunger in our community



November and December, 2017 - Rochester once again overwhelmingly supports families at the holidays, from Rochester's Small Business Alliance Thanksgiving Drive to ROC the Day on Giving Tuesday, CFC's Adopt-a-Family for Christmas, and Monroe County Democratic Committee's Holiday Celebration and Toy Drive, and countless, generous donations to our Holiday Appeal.



CFC Board of Directors

2017 - 2018

Roger W. Brandt, Jr., Chairperson
David S. Peartree, Secretary
Luke G. Mazzochetti, Treasurer and Vice-Chair, Finance
Joseph A. Carello, Vice Chair – Advocacy & Parish Social Ministry
Paul S. Groschadl, Vice Chair – Compliance
Kimberly-Ann Hamer, Vice Chair – Planning & Evaluation
Stephanie L. Schaeffer, Vice Chair – Governance
William H. Castle, Vice-Chair, Human Resources
Deborah M. Stendardi, Vice Chair – Fundraising & Marketing

Jack Balinsky, Diocesan Director, Catholic Charities
Marlene Bessette, President and CEO

Sheila Briody, SSJ
Donald J. Campanelli
John A. Caselli
Rev. Brian C. Cool
Derek M. Dalton
Patrick J. (PJ) Guisto
Louis Howard
John M. McBride
Ann M. McCormick
Samuel Noel
Daniel Norselli
Laurie Sagona
William P. Tehan
Rev. Virginia Tyler Smith
Miguel A. Velazquez

Honorary Board Members

Anthony J. Adams, Jr.	Terrance B. Mulhern
John C. Curran	Estella Norwood Evans
Edward Denning	Martin F. Palumbos – Immediate Past Chair
Brian Dwyer	Douglas E. Parker III
Malik D. Evans	Everton R. Sewell
Maynard J. Fox III	Michael J. Sullivan
Michael C. Goonan	Maryanne Townsend
Terence M. Klee	

In Appreciation of Our Donors

Catholic Family Center was honored to receive two transformational gifts in conjunction with our Centennial Celebration. A \$100,000 gift from James and Mary Ann Philippone was the second gift of its size by the Philippone family to CFC. "My wife and I have been associated with Catholic Family Center for many years," said Jim. "We are especially passionate about the Restart program and have seen the tremendous impact that these programs have on the lives of others. CFC does so much good for so many people, and we wanted to be a part."

That spirit of generosity was followed by another amazing \$100,000 gift from Mark and Maureen Davitt. The Davitt family's gift provided a challenge match at our Centennial Gala. The record breaking Gala exceeded its goal thanks in large part to the excitement and momentum from the Davitt's incredible gift. The Davitt's gift recognized CFC's work with the most vulnerable in our community. According to Mark, "Maureen and I wanted to recognize CFC's 100 years of work with those who are the most vulnerable in our society. The two of us can't go out and do the great work that CFC does by ourselves, but we can do everything we can to offer our support."

"The commitment by the Davitt and Philippone families was a tremendous show of confidence in Catholic Family Center as we move into our next 100 years," said Marlene Bessette. "We could not be more grateful."

James & Mary Ann Philippone



Mark & Maureen Davitt