



CATHOLIC FAMILY CENTER

Working together
for our future.

Annual Report 2018





Dear Friends,

The year 2018 marked the dawning of Catholic Family Center’s second century of service. Our dedicated staff continued to provide high quality services and support that made a real difference in the lives of over 25,000 people, most of whom are among the poor and most vulnerable in our community. The work performed by our employees and volunteers embodies the Catholic teachings of service to others.

CFC continued to play a key role in major initiatives that are bringing the Rochester community together, including a county-wide Systems Integration team that will connect healthcare, education and human services, a pilot program for the Rochester-Monroe-Anti-Poverty Initiative (RMAPI) that is successfully enabling participants living in poverty to grow their earned income, and a Behavioral Health Care Collaborative (BHCC) to enhance access and improve quality of services. It is the results we deliver in these initiatives, and through all of our services, that lay a groundwork of hope for our clients...hope that they can escape poverty and realize their fullest potential.

Our staff, donors and partners have shown us once again that the work of Catholic Family Center puts their faith into action. You enable us to provide vulnerable individuals with housing, language skills, and jobs so that they and their families can achieve independence; to provide those suffering with addiction a continuum of care to help them beat that addiction; and you enable families to provide their children with a strong set of values and skills to create better lives for themselves. We are grateful to each of you for this trust and commitment.

We face the future with hope, and an unyielding sense of mission and purpose. Our agency is working hard to prepare for a future that is full of uncertainty and rapid change while never losing sight of the fact that every day, people come to us at one of life’s lowest points, and every day, we greet them with love, compassion, and support to give them hope.

We are proud to be part of this organization that allows us to visibly demonstrate our faith in Jesus Christ and the hope that faith-on-action engenders in the world. On behalf of the leadership team, the full Board and all the staff and volunteers who make CFC the wonderful place it is, we thank you for your compassion, and for allowing us to be your hands in this sacred work.

Marlene Bessette

Marlene Bessette,
President/CEO

Roger W. Brandt

Roger Brandt,
Chairperson, Board of Directors



Driven by a deeply held, faith-based commitment to embrace the poorest and most vulnerable, Catholic Family Center connects them to a continuum of life-changing services. We collaborate with partners to offer hope to all regardless of their religion. We are a catalyst for social change and difference-making opportunities that will heal our community.



OFFICE OF THE BISHOP
1150 Buffalo Road
Rochester, NY 14624-1890
(585) 328-3210

My dear brothers and sisters in Christ:

"Charity" is derived from the Latin "caritas", or "love." Benedict XVI, Pope Emeritus, wrote about Christian charity in his encyclical letter, *Deus Caritas Est (God is Love)*, "We are dealing with human beings, and human beings always need something more than technically proper care. They need humanity. They need heartfelt concern. Those who work for the Church's charitable organizations must be distinguished by the fact that they do not merely meet the needs of the moment, but they dedicate themselves to others with heartfelt concern, enabling them to experience the richness of their humanity.... As a result, love of neighbor will no longer be for them a commandment imposed, so to speak, from without, but a consequence deriving from their faith, a faith which becomes active through love (Cf. Galatians 5:6)." (§31, a.).

Pope Francis continues Benedict's theme, emphasizing the hope that springs from Christian charity: "The God that Jesus came to reveal is a Father who is generous, merciful, unfailing in his goodness and grace. He gives hope especially to those who are disillusioned and lacking hope for the future." (Message for the Third World Day of Prayer for the Poor, from the Vatican, June 13, 2019, Memorial of Saint Anthony of Padua).

Every day, God calls Catholic Family Center to extend this hope and charity to our sisters and brothers in so many varied circumstances. Families are seeking help to stay together; others need assistance dealing with the challenges of depression and mental illness; refugees need help as they make a new life here, often times with their children. In sum, more and more of our cherished children, young adults, families and elderly look to the Church, humbly asking us to extend to them this love in action.

In response, Catholic Family Center's staff and volunteers provide a continuum of comprehensive services for all stages of life, from the moment of conception until natural death. Catholic Family Center has taken an increasing leadership role in our community to promote the dignity of the human person and the care of those in need.

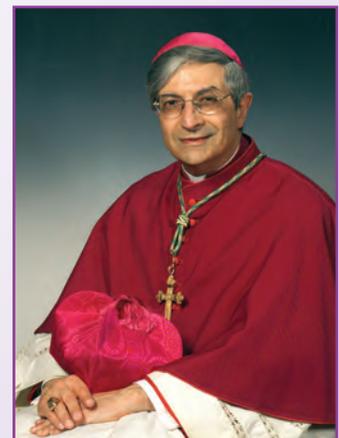
May God continue to bless those who are served through Catholic Family Center, who are cared for when "faith becomes active through love" and we heard the words of Jesus Christ: "go and do likewise." (Luke 10:37).

Assuring you of my prayers and gratitude and asking for a remembrance in your good prayers, I remain

Sincerely yours in Christ

+ *Salvatore R. Matano*

The Most Reverend Salvatore R. Matano
Bishop of Rochester



Catholic Family Center

provided direct services to **25,367** people in **2018**.

 **7.5%** increase, or **1,800** more people, than those served in 2017

81%* come from households with aggregate income of **less than \$15,000**.

93% of Restart Outpatient clients
85% of Mental Health clients
74% of CRS clients
are in this income category.

Our Housing and Stabilization Services

department served the most clients.

7,901, which is **31%** of our **total client population**.

Our Kinship Integrative Network

supported **74 grandparents** and **other family members** who assumed responsibility to **care and raise** over **125 children** in their families, a **14% increase** over 2017.

100% of children served

were safely maintained in their kinship caregiver home. Caregiver stress reduced by 94%.



Candace's Story

...as told to CFC volunteer, Hannah Macin

After moving to Rochester with nothing but her bags and her kids, Candace Cabral immediately became involved with various services that would be beneficial to her and her children.



She got involved immediately with the Healthy Moms organization of Rochester Regional Health. They offer services such as mental health counseling, pregnancy education classes, care management, job training, and more.

In her search for the best possible environment for her family, she became acquainted with three other mothers who had many of the same goals as she. As part of CFC's Family Independence Initiative (FII), they formed a small support group, connecting Candace and other moms with resources to help them achieve their family goals. Candace found one of the most valuable things FII did for her was give her access to technical resources, specifically helping her purchase a new laptop. "I was able to network and reach out to schools, and seek out other organizations for volunteering; it was life-changing." Especially today, technology opens a world of opportunity and access to resources that may not be as readily available to families without the right connections or the speed of digital communication. She is determined to create the best environment for her and her children, with education being a priority. With the assistance of FII Candace has improved her credit score dramatically, and hopes soon to purchase her very first home.

Talking with Candace, one thing becomes clear: this woman is tough but has a tender heart. She grew up in New York in the unsheltered borough of The Bronx, watching family and neighbors go through hardships many children don't experience. Candace has been tenaciously researching the best organizations to provide her children with an environment where they can thrive. She's an inspiration to many, spending her days working with the community to help others and ultimately help herself. She passes strong values onto her children such as kindness, hard work, and always giving back so that others, too, may thrive.

She learned early that life is anything but easy, but if you work hard enough you can create a beautiful life you never thought you'd have.

Children, Youth and Family

helped **600 children** avoid foster care.

95% of (CPS) **Child Protective Services** referred families kept their children in their homes.

Annual Cost

\$1,500 - Maintaining a child at home

\$22,600 - Foster Care

*data source: for those clients for whom income is known

Honors and Achievements

The year 2018 marked the dawning of Catholic Family Center's second century of service. We were pleased to be able to launch several new programs, and to continue our work to address the root causes of poverty. Our dedicated staff continued to provide high quality services and support that made a real difference in the lives of over 25,000 people, most of whom are among the most poor and vulnerable in our community.

Our **Behavioral Health Network**

completed its first year of integrating our mental health and addiction treatment programs. This has allowed us to centralize training, nursing, and administrative staff. We launched several projects including Telehealth, Home and Community Based Services, and in-community substance abuse screening and intake in emergency shelters. All of this allows for a better client experience and prepares us for the transition to value based payments.

CFC's **mental health clinicians** began a service to develop therapeutic relationships with homeless individuals in our shelters. The goal is to engage this population in a manner that develops trust and assists in stabilizing underlying conditions, and to transfer care to the main clinic once the individual is able to obtain permanent housing.

Our **YouthBuild** program was fully staffed as of April 2018 and worked with three cohorts during 2018. Many donors participated in our "tool drive" to help outfit each young man or woman as they looked ahead with hope towards their new career path.

CFC's Immigration Services received a **\$225,000 Federal grant** to provide low-cost legal services for documented permanent residents seeking citizenship, as well as English-language instruction and citizenship test preparation services. CFC is partnering with the Rochester City School District's Office of Adult and Career Education Services, Monroe 1 BOCES, and Monroe 2-Orleans BOCES to provide classroom instruction.

CFC was awarded a **3 year \$750,000** grant from the **Office of Refugee Resettlement** for training and education. Through this grant, CFC will develop and operate a career pathways program that will enable refugees to secure professional or skilled employment that will provide the means for their long-term self-sufficiency and prosperity here.

The **NYS Kinship Navigator** program was awarded **\$637,194** by New York State to help kinship programs across the state implement an evidence-based model to strengthen current services and be ready to qualify for (federal) Family First Prevention Services funds when they become available in 2020.

"See Their Stories" campaign was launched globally to shine a light on the lives of refugees who come to the US. A series of 15- and 30-second video vignettes, as well as feature-length individual stories were created in a largely volunteer effort by the artists and CEO of Sundance Marketing, LLC, to illustrate the personal journey of refugees. Sundance Marketing received an International Davey Award for the project, which honors flawless execution, groundbreaking technology, and a fresh approach to generating amazing content. The videos can be seen at www.seetheirstories.org

We are gratified that our programs are making a real difference in the lives of the people they serve, and plan to do all we can to continue our mission with you, serving our most vulnerable neighbors.

Bridges to Success (BTOS) is one of the **adult mentoring initiatives** launched by CFC, and was implemented in partnership with two other community agencies, **Action for a Better Community** and **Community Place of Greater Rochester**. BTOS uses a professional mentoring/navigation model to help people living in poverty achieve economic mobility. In just two short years, Bridges to Success has demonstrated some strong results:

- Number of participants employed increased 95%
- Participants' average earned monthly household income increased by 100%
- Participants have shown positive movement across all pillars of the Bridge to Self-Sufficiency (Housing, Family, Health, Networks, Finances, Employment)
- 80% of participants advanced from "Crisis" or "At Risk" to Stable within at least one pillar



Enabling independence...Everyone deserves a future

From employment and mental health services, to connecting families to needed supports, to programs for seniors that enable them to live confidently on their own, we partner with our clients to help them achieve their full human potential.

Every day, we see that the barriers to economic and social mobility for low-income families are not found within the

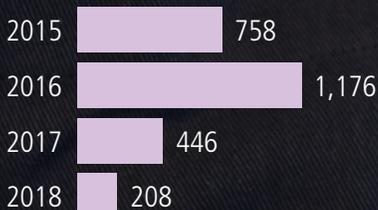
families themselves, but instead are a set of assumptions, policies and programs that characterize people with low-income as either lazy or helpless victims who need professional intervention. Every day, CFC partners with individuals and families to articulate their goals and dreams, and gain access to the supports that can truly make a difference in achieving their goals.

*Independence with dignity...
with the right supports, our clients are able to identify and create solutions
to issues that are limiting them from
living independently.*



Refugees resettled in Rochester:

The majority of the small number of refugees resettled in Rochester in 2018 were Afghan, Bhutanese, Congolese & Ukrainian.



CFC Programs and Services Provide Hope and Support to those who need it most

Empowering the vulnerable by providing shelter, food, drug treatment and counseling

Strengthening families by supporting and connecting children and their families with the services they need to thrive

Welcoming refugees and immigrants by providing housing, job training, advocacy, language skills and citizenship

Building Community as we collaborate with other agencies and government to fight poverty and addiction

Enabling independence through employment skills, financial services and managing in-home services for seniors

Serving Rochester through social entrepreneurship

Our Anti-poverty Initiatives are demonstrating a significant positive impact.

Bridges to Success Participants

47%+ increase average household monthly earned income since enrollment

45% increase average employment level

Family Independence Initiative Participants

25.5%+ increase increase average household monthly earned income since enrollment

14.7% increase increase average employment level

Connie's Story

...as told to Molly Hicks, Fund Development and Ken Zabloutny, Healthy Sisters Soup & Bean Works

Connie first came to Catholic Family Center in the fall of 2004 after being referred from drug court. After spending years drowning in addiction and being in and out of jail – little did she know that her life was about to change for the better when she came to Liberty Manor.

"I always thought I'd still go back to using. Liberty Manor put me in touch with other women to see how they were doing things...they inspired me to want to try those things in my own recovery."

When she first started thinking about her road to sobriety, she said she did it as a way to have the freedom to do what she wanted. She said she had a lot of rules to follow as part of her program. But it was watching and being with the other women at Liberty Manor that inspired her to take her journey to sobriety more seriously.

During her road to recovery she distanced herself from her family for years because she didn't want to lie to them about her addiction. She lost her mother and a brother along the way. She finally reconnected with her family when she earned her "one year sober" coin in 2005. As they celebrated together, she was able to spend her father's final moments completely sober and deal with his passing in a healthy way. She said, "If I were using, I would not have been able to be there and be present for any of those moments and I'm proud I was."

While at Liberty Manor, Connie got involved with Healthy Sisters Soup & Beanworks, and quickly worked her way "up the ladder". She was a product expeditor working to get the product to different locations. For the first time, she felt trusted, which boosted her confidence as well. She said she was working at a festival in Syracuse and was responsible to bring back all of the cash from sales.

"We all have the same problems and the same feelings and reactions to situations...some of us just have a different way or inability to deal with these things. In recovery, we learn skills, new habits, new dreams, and find... Hope."



She was shocked at first, but her manager's trust in her motivated her to want to be someone they could trust and depend on.

"Sometimes, we think if we have a relationship with the criminal justice system, we are unemployable. The Bean project acts as a resume filler, giving experience and demonstrable skills to apply for a meaningful job."

Even after leaving Healthy Sisters, Connie still volunteered as much as she could. She is now employed at Jennifer House, which serves homeless women with a criminal history who are entering the community from jail, in-patient facilities, the streets and other homeless situations. In her spare time she also volunteers at the jail to support incarcerated women.

Connie says she is happy to share her story with everyone because she wants women to know there is hope. She has had to learn a whole new way to live, but she was able to do it. She now lives in Northeast Chili and stays busy working full time and volunteering. She has proudly been clean and sober for 15 years!

Restart Outpatient

now provides **Gambling Treatment**—
the only **State Approved** Gambling Treatment program in **Monroe Country**.
CFC is working with others to **expand this capability** across our **community**.

Nurses are available **every morning** in the **Restart Outpatient Clinic** to accept **Walk-in patients** for Medication Assisted Treatment (**MATs**).

MAT Patients (Medication Assisted Treatment)

2017

64 patients served

2018

96 patients served – **50% increase**

Language Services

31 interpreters provided
in-person interpreting assistance for
21 languages & dialects

top 3 languages Spanish (76%),
Nepali (9%)
Arabic (8%)

5,642 hours for CFC clients
+ 2,987 hours for external
customers

7,600 individual appts.
(avg. 633/month)

FLAGS

92% of our clients requiring
financial guardianship
achieved **housing stability**
during 2018

Aging & Adults

>8x It is more than 8x more
expensive to provide
services in an institution than it is to
maintain an **elder at home**

85% of those served
report achieving
greater family stability.

**84% Net Promoter
Score** for EISEP
and STAR

Program Spotlight: Workforce Development

Working with Rochester to provide a rare and treasured second chance at life
...by Jim Morris, Vice President, Family Services

Earning income from employment is an important goal for so many of the individuals that come to CFC seeking to provide for their families and improve their quality of life. 2018 marked the first full year of operations for CFC's Workforce Development, or WFD, department. WFD still serves the employment needs of CFC's refugee and immigration clients, **but now also serves some of Rochester's most vulnerable populations such as at-risk youth, those without a high school diploma and those facing mental health and substance abuse challenges.**

The approach of WFD's staff is comprehensive. Our job counselors, case managers, mentors and volunteers understand that it's not enough to simply place people in open job positions. Success in today's workforce takes the right preparation. In employment, that takes the form of comprehensive assessments to take the full measure of each client's life journey, their education and the skills that they've learned. We help guide and assist in their preparatory work, editing resumes and connecting clients to mock interviews or mentors in their career field of interest. We connect clients to partnering agencies in the educational and career training fields to improve their job prospects and earning potential.

Once clients are ready to start working, CFC job developers work to match those clients with open positions at one of the many companies that have long-standing relationships with CFC and who recognize the benefit of hiring from our placement service. This long list includes companies like: Del Monte Lodge Hotel & Spa, Episcopal Home, Fieldtex Products, Inc., Hickey Freeman Co., Hurd Orchards, The Hurlbut, The Hyatt Regency Hotel, Kraft Heinz, Waste Management, University of Rochester, Wegmans, and Woodcliff Hotel & Spa.



Our staff maintains contact throughout the post-placement period **so that clients feel supported in their new work and have a trusted partner to address barriers that could otherwise lead to job loss.**

For our team, this work is all about understanding where clients have come from and what they see for their future, and **helping them leverage their own strengths to bridge that past and the future.** This is very personal for us all, and we are very proud to take part and walk with our clients each day on that journey.

Enabling Independence with dignity...with supports from our Workforce Development team, our clients are able to identify and create solutions to issues that are limiting them, and their families, from living independently.

Our **Mental Health Clinic** now has **2 locations**
(87 N. Clinton Avenue and 79 N. Clinton Avenue).
with **convenient proximity** to the **bus terminal.**

Staff Spotlight: Our YouthBuild Mentors

Mentors are special people walking side-by-side with our youth

...by Deborah Campbell, Director, Workforce Development

Our YouthBuild program got off to a great start in 2018! YouthBuild is a national movement operated locally in Rochester by CFC, providing job training and educational opportunities for at-risk youth while assisting in the construction or rehabilitation of affordable housing for low-income or homeless families in their own communities.

Our mentors are the primary contact with the participants, and help them set goals and develop action plans to achieve them. They offer support, guidance and coaching to our youth while inspiring them to be successful.

Nathan Owens served in the United States Army for 10 years. In the military, he learned the importance of giving back to the community. Nate said, "I believe I should reach back to help others achieve their goals. Mentoring is about inspiring others to bring out their greatness within them. It allows them to become great individuals and gives each one the support needed for a chance to make improvements."

Nick Brown has worked with youth for the past 8 years in various capacities doing experiential education and project-based learning. Nick has found his passion and drive in mentoring. For Nick, the opportunity to affect the life of one student is just as valuable as doing the same for a hundred students.

Both mentors agree that the challenges faced personally by the students become their challenges, too. Nate says, "We have to find ways to fight it with them. We teach the students to trust the process, and seeing the growth at the end of each cohort is

rewarding. We want each student to recognize his or her ability to be better."

Both Nick and Nate see themselves as life coaches. They help young adults learn from past mistakes and deal with issues in their lives. Every morning before class the group has an "open circle" when the students get to discuss some of the issues and challenges each face every day. When something is heard that needs addressing, the mentors feel comfortable talking to the student to help them work out the problems. The goal is not to have every student become a carpenter, the goal is to get them on the right path and not make bad choices.

Nick shares that "...living in Rochester, for our demographic, there are inherent barriers and challenges. Young black and Latino men and women are born up against problems." Nate agrees. They are grateful to be one person that is not judging them or putting them up against the wall. Nick speaks on the importance of restorative justice to allow the kids to understand that they have a lot to contribute to society, even if people do not recognize it. He describes this as, "Speaking life into them."

Nick and Nate clearly have a fondness and deep respect for each other. Nick jokes that he knows the best Jamaican food restaurant in Rochester because of Nate. Nate adds, "There is a lot of positive light in our city; you just have to find it."



As the largest provider of **Emergency Housing**, over **3,000 people** are sheltered in **3 locations** annually - **25% are children**.
55% of all clients transitioned into **permanent housing**.

Poverty Rate in Monroe County:

15% live in extreme poverty | an additional **26%** live below the ALICE* threshold | **74%** of young adults (under 25 years old) in NY live below the ALICE* threshold, unable to afford basic necessities such as housing, childcare, transportation, health and dental care

*ALICE = **A**sset **L**imited, **I**ncome **C**onstrained, **E**mloyed; representing a hidden population of hard working people with income just above the poverty rate, who are at high risk of falling into extreme poverty.
Source: United Way ALICE Report, 2018

News highlights from 2018

Visit our website to read more about these and other stories: www.cfrochester.org/news-center/

Stay connected with us by following our stories / blog on Medium.com, viewing our videos on our YouTube channel, and following us on social media: Facebook, LinkedIn, and Twitter!

Rochester Business Journal Features 100 Years of Service

Reporter Velvet Spicer held an in-depth interview with our CEO, Marlene Bessette, chronicling CFC's Centennial and Marlene's priorities and aspirations as we look ahead to our next 100 Years of Service.



Sanctuary House Re-Opens!

In January, we held a grand re-opening of our shelter dedicated to helping women and children. CFC has operated Sanctuary House since 2002. Our staff serves about 900 people per year - nearly 500 of those are children.

CFC receives stringent Hague Accreditation for intercountry adoption!

Catholic Family Center has achieved national accreditation through the New York-based Council on Accreditation (COA) as an intercountry adoption service provider through March 31, 2022.



Cathy Saresky



JoAnne Castrechino

Addiction Treatment - Outpatient Options

Almost all of us know someone who has been affected in some way by the horrible disease of addiction. CFC's Restart Addiction Treatment programs are on the frontlines of the battle against opioid addiction, serving nearly 4,000 people during 2018. CFC Vice-President of Clinical Innovation Cathy Saresky and Program Director JoAnne Castrechino were called upon throughout the year to discuss challenges affecting people struggling with addiction and important options.

Statement on Family Separation

Catholic Family Center supports immigrant and refugee families as part of our mission. This work includes providing shelter and support for unaccompanied children arriving in the US, employment services so refugees and immigrants in our community may find independence and self-sufficiency, and naturalization and citizenship preparation services for documented immigrants.

Children being separated from their families was a topic that struck the hearts of many in our community. Although we were not asked to provide support to any of the children separated from their families, nor were we aware that any of these children had been brought to the Rochester area, CFC was looked to by many in our community to provide statement and counsel.



Tele-health Practice launched for our Behavioral and Mental Health Services

CFC is launching a new Tele-Practice initiative thanks in large part to the support of the Greater Rochester Health Foundation (GRHF). We can now offer counseling and evaluation services where we could not offer them before, from emergency shelters like Francis Center in the city of Rochester to remote rural locations within the larger Catholic Charities family.



Adopt-a-family

This special group of loyal donors adopts families each year so that they might experience the warmth and cheer of gift giving and celebrating the Christmas season as part of a larger community. Some families will be in our shelters, some are refugee or immigrant families celebrating their first Christmas in the USA, some are families struggling with the challenges of poverty, who otherwise would not be able to make Christmas special for their children.

Adopt-a-family Donors:

Anonymous	Heritage Christian Services, Inc.
Kelsey Acosta	Alicia Hicks
Jessica Adams	Lisa Hogan
Margaret Arbore	Frederick and Susan Holderle
Shawn and Sarah Baker	Holdsworth Klimowski Construction
Sarah Barker	Howe & Rusling, Inc.
Amanda Beeman	Stephanie Hoyt
Bio-Optronics	William Hughes
Valerie Bodkin	Douglas and Heidi Hull
Melinda Borshoff	Adiana Infantino
Anna Brown	Cynthia Jackling
Terisa Bucks	Elizabeth Jefferson
Corinne Burgess	John and Kathi Jonson
Gretchen Burke	Lorie Keehn
Maryann Burke	Joseph Kelly
Rod and Mary Ellen Campbell	Robin Knapp
Timothy and Kristin Campe	Joy Komenski
Joseph and Juliet Carello, SS & Board	Laura Korn
Sean and Jennifer Carey	William Kramer and Jean-Paul LaClair
Allison Carey	Brian and Christina Kubrich
Sonya Carnevale	Andrew Kubrich
Amber Cartagena	Charla Kucko
Scott and Rose Casella	Eileen Laborde
John and Diane Caselli, Board	John Lacey
William and Lauren Cherry	Darla Lacey
Barbara Colucci	Erik and Stacy Lallucci
Christine Colucci	Shirley Lee
Patricia Comeau	Kathryn Leenhouts
James and Lisa Connolly	Carly Lejniaks
Carolyn Conrow	Cara Levy
Tom and Debbie Coonan	Sheyenne Livecchi
Joan Coons	Chelsey LoMonaco
Richard and Debra Cooper	Mary Ellen MacLean
Pam Cooper	Molly Menge Maguire
Kim Criazzo	Patrick and Ann McCormick, SS & Board
Mark Darrow	McAlpin Industries, Inc.
Scott and Maryann DeLucenay	Trudy Mcelligott
Donna DiCiaccio	Nicole Megalo
Gerard and Deedee DiMarco	Mengel, Metzger, Barr & Co., LLP.
John and Meghan DiPasquale	Whitney Merrill
Joan Dobles	Kathleen Michael
Deanna Dougherty	Lea Michel
Molly Dougherty	Caroline Miller
Susan Duke	Maureen Miller
Eastman Kodak Company	Renee Milliken
Jennifer Eckle	MM Development Advisors, Inc.
Edna Tina Wilson Living Center	Amy Mohan
Nancy Fairbrother	Monroe Wheelchair
Fairport High School	John and Sarah Moragne
Robert and Mary Fenton	Suzanne Mueller
Finger Lakes Performing Provider System	Thomas Noll
Kathleen Flood	John and Julie Norris
Michael and Suzanne Frame	Chalia Orellana
The Furibondo Family	Renee Ortiz
Kailey George	David and Susan Ortman
Katie Gillette	
Katie Hare	
Harris Beach, PLLC	
Jayne Heetderks	

2018 Financials

Support:

Grants from Government & Other Agencies	18,556,176
United Way	778,834
Contributions & Bequests	1,315,527
Special Events	258,014
Diocese of Rochester	122,523

Total Support **\$ 21,031,074**

Revenue:

Program Fees	9,636,677
Other**	678,253
Investment Income/(Loss)	78,990

Total Program Revenue & Support **31,424,994**

Expenses

Program Services	\$ 27,320,883
Management & General	3,021,152
Fundraising	402,518

Total Expenses Before Other Items **30,744,553**

Total Surplus/(Deficit) from Operations* **680,441**

Unrestricted Net Assets Beginning of Year **(1,709,054)**

Unrestricted Net Assets End of Year **(1,028,613)**

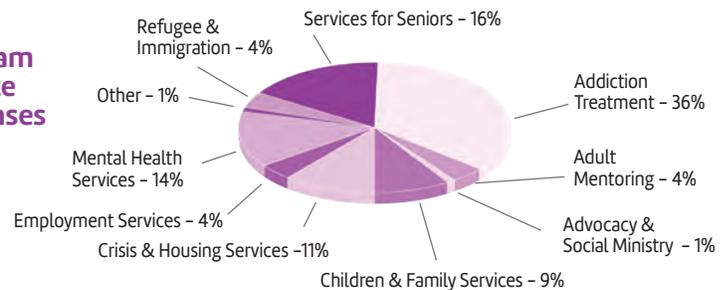
Restricted Net Assets End of Year **2,236,534**

Total Net Assets **1,207,921**

** Includes Adjustment to Prior Year Revenue of \$290K

* Positive operation results contributed to reducing negative unrestricted fund balance.

2018 Program Service Expenses



Laura Osterhout
Madeline Palumbo
Ignatius Panticello
Chip and Sally Partner
Amy Passalugo
David Pastore
Denise Perez
Natasha Perez
Kim Petrone
Tome Petrone
Erin Petrone
Laurie Pincus
Jennifer Placito
Kathryn Pridey
Elizabeth Prince
Bridget Quinn
Heather Ramos
Abigail Reinhard
Sharon Reynolds
Ria Tafani Photography INC.
Heidi Richey
Riedman Development Corporation
Robyne Rieger

Robert and Ann Riemer
Rochester Business Journal
Rochester Regional Health
Jeffrey and Jenna Roote
Kelly Rosignolo
Jean Rossignolo
Paul and Brigid Ryan, SS
Sacred Heart Cathedral
Bonnie Sale
Roger and Heather Scalzo
Kelly Schiffhauer
Lucy Schremp
Robert and Connie Scott
Linda Shih-Gagnier
Sunita Singh
Emily Sinicropi
George and Paula Siviya
Theresa Skelly
Ronald Skuse
James and Jan Staffieri
Teresa Statt
Mark Steves
Kate Strine

Dawn Sweeney
Bridgitte Thomas
Patriot Towers
Heather Trinchini
Jasmine Ulger
Roger and Patricia Vermilion
Terry Vittore
Michael and Emily Waller
Erica Walton
Kelly Ward
Deanna Weber
Webster Barber Shop
Dawn Weed
Robert and Ruth Wensley
Heather Wensley
Westside Family Dentistry
Melinda Wildman
Renee Williams
Mary Wynne
Charles and Nancy Zinn
Michelle Zwirbecki
Velocitii, LLC
VolleyFX Volleyball Club

CFC Board of Directors

2018 - 2019

Roger W. Brandt, Jr., Chairperson
 David S. Peartree, Secretary
 Luke G. Mazzochetti, Treasurer and Vice-Chair, Finance
 Joseph A. Carello, Vice Chair – Advocacy & Parish Social Ministry
 Paul S. Groschadl, Vice Chair – Compliance
 Kimberly-Ann Hamer, Vice Chair – Planning & Evaluation
 Stephanie L. Schaeffer, Vice Chair – Governance
 William H. Castle, Vice-Chair, Human Resources
 Deborah M. Stendardi, Vice Chair – Fundraising & Marketing

Jack Balinsky, Diocesan Director, Catholic Charities
 Marlene Bessette, President and CEO

Sheila Briody, SSJ
 Donald J. Campanelli
 John A. Caselli
 Rev. Brian C. Cool
 Louis Howard
 John M. McBride
 Ann M. McCormick
 Samuel Noel
 William Pelino
 Laurie Sagona
 William P. Tehan
 Miguel A. Velazquez

Honorary Board Members

Anthony J. Adams, Jr.	Terrance B. Mulhern
John C. Curran	Estella Norwood Evans
Edward Denning	Martin F. Palumbos – Immediate Past Chair
Malik D. Evans	Douglas E. Parker III
Maynard J. Fox III	Everton R. Sewell
Michael C. Goonan	Michael J. Sullivan
Patrick J. Guisto	Maryanne Townsend
Terence M. Klee	

YEAR in review

January – Sanctuary House, providing safety and shelter for women and women with their children, re-opens after major renovations and updates.



February – Rochester Young Professionals did a coat drive for Francis Shelter for men

March – Gala, “Our Next 100 Years”



May – Lots of outreach for naturalization and citizenship!



November – Small Business Council of Rochester donates Thanksgiving Baskets for over 100 families



October – Over 500 donors attended Empty Bowls 2018

June – We celebrated our Unaccompanied Refugee Minor Scholarship Awardees



December – Adopt a Family gave over 250 families the spirit of Christmas!

September – Board Chairperson’s luncheon (L to R: Marty Palumbos, Tony Adams, Marlene Bessette, Maryanne Townsend, Roger Brandt)



August – Feed the Children, and CFC families benefited once again