



CATHOLIC FAMILY CENTER
Give people hope and they can do anything



YOU GAVE US HOPE.



Dear Friends,

The staff of Catholic Family Center have always risen to the challenges our clients face, the safety and health concerns of our community, and any economic and social upheaval that adds more pressure to the lives of those we serve. During 2020, these pressures were dramatically exacerbated due to the COVID-19 pandemic. We want to share with you one thing that remained constant: we have so many heroes here on CFC's front line!

Our staff came together with a shared purpose: to sort through the myriad of expert opinions and facts, and determine with laser focus how best to respond to the pandemic immediately and quickly. Together, we never missed a beat! At no time did our services stop; but in many cases, they changed. And in some cases, these changes have made us even stronger as we face the future beyond COVID-19:

- Our emergency housing and shelter programs continued, with all required safety protocols and social distancing practices in place. Our leaders joined with others across Monroe County to develop processes to share bed availability, and to ensure all clients were cared for in the event of a quarantine or shelter shut-down due to COVID.
- Our outpatient clinics continued to offer individual and group treatment. Telehealth and related technology have proven to be viable and efficient options, increasing access for the people we serve.
- The children in our shelters benefited from investments in Wi-Fi technology, enabling them to continue with their school studies during the pandemic.
- Our social workers and case managers continued to serve families and elders. We developed new protocols for home visits and transportation services, allowing us to continue to reach out to those who were isolated and perhaps even more in need of a helping hand and open heart.

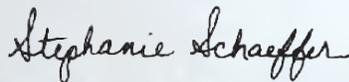
All of these situations required incredible effort above and beyond what we normally ask of our staff. Not only did they develop and implement these changes, they did all this while continuing to provide uninterrupted service and care. They are exhausted. They are proud. They are grateful for the small victories. And we are all thankful for your continued support and belief in us and our mission.

Please enjoy the stories in this annual report of all the heroes among us – our staff, our clients, our partners, and YOU.

In gratitude,



Marlene Bessette,
President/CEO



Stephanie Schaeffer,
Chair, Board of Directors



Our Mission

Catholic Family Center partners with people – especially the vulnerable and those facing poverty – to help them achieve their full human potential.



OFFICE OF THE BISHOP
1150 Buffalo Road
Rochester, NY 14624-1890
(585) 328-3210

The Year of Saint Joseph 2021

My dear brothers and sisters in Christ:

Indeed, this past year has been quite challenging and difficult as we continue to deal with the pandemic crisis and other serious concerns. How much we all need the joy of rebirth through His Resurrection!

How many during this time have felt alone and lost? Your name is inscribed upon the heart of Jesus. He knows you by name.

Jesus calls to us to reach out to others who feel alone, as an expression of our love. "For I was hungry, and you gave Me something to eat; I was thirsty, and you gave Me something to drink; I was a stranger, and you invited Me in; naked, and you clothed Me; I was sick, and you visited Me; I was in prison, and you came to Me... Truly I say to you, to the extent that you did it for one of the least of these brothers or sisters of Mine, you did it for Me." (Matthew 25:35-40)

Every day, God calls us to the concerns of our brothers and sisters. In human terms, more and more of our cherished children, young adults, families and elderly need our help, humbly asking us to extend to them mercy and love.

In answering this call, Catholic Family Center and its dedicated staff continued their service throughout this pandemic, playing an increasing leadership role in our community as a catalyst for social consciousness in accordance with Holy Scripture and the consistent teachings of the Church.

Catholic Family Center is able to perform this sacred work through your charity and love. Our prayer is rooted in those two great Gospel commands: to love God and to love our neighbor. Now, more than ever, we are called upon to "go and do likewise." (Luke 10:37).

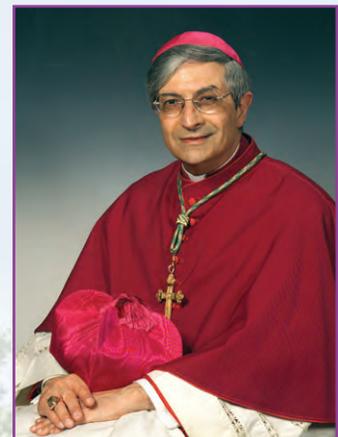
May God continue to bless those who are served through the noble work of Catholic Family Center! As one family, let us keep one another in prayer.

Asking the Lord's blessings upon our many efforts to serve God's people, I remain,

Devotedly yours in Christ,

+ Salvatore R. Matano

The Most Reverend Salvatore R. Matano
Bishop of Rochester



Izzy Morale Steps up to a Pandemic Challenge for Monroe County's Most Vulnerable

As told to Sally Dixon*

Place of Hope, CFC's emergency shelter housing single women, women with children and intact families, emptied rapidly as the eviction moratoriums enabled people to stay in their homes, eliminating the need for these beds. But like so many other organizations and businesses, CFC pivoted in a matter of weeks to respond to new needs arising in the county.

This was largely due to the efforts of Isadore Morale, aka Izzy, one of many CFC employees and local heroes who helped with the rapid changes the pandemic required. Already in the role as manager for two of CFC's parolee locations, the agency asked Izzy to also take on reopening Place of Hope in just two weeks' time as a warming shelter. While not providing the same types of services Place of Hope offered previously, such as case management for clients, the warming shelter would still be a 24-hour operation offering a place to get out of the cold plus a meal or a snack for a key population—folks who couldn't be placed in another shelter, per the Department of Human Services (DHS). Izzy immediately began interviewing people to staff the warming shelter.

Place of Hope as a warming shelter provided a "last stop" for some of the area's most vulnerable.

"It was tough to hire enough people to staff the warming center in two weeks, but Ashley Evans, our CFC recruiting partner, helped a lot. I went through 20 to 30 applications a day, and more than 200 applications, before we opened. I made sure to hire a mix of people with different personalities and strengths from different work experience—cleaning, communication, experience working with vulnerable and diverse populations," says Izzy. "The most important hiring criteria were that people were willing to learn, adapt and be able to work with folks who had mental health issues—which was almost everyone at the warming shelter."

Izzy says his biggest challenge was learning to manage the women on his staff. "Before Place of Hope, I had really only managed men and supervised parolees. I'm more of a technical guy who manages programs and budgets. But in my new supervisory role, I had to stand back and think about how to approach situations in a different way."

"This was all unfamiliar territory for me and my staff."

Izzy says he wasn't alone in a learning curve. "The entire staff had to adapt to a constantly changing environment, and I adjusted staffing to best fit our population. At Place of Hope, we had more flexibility on how we did things, so we had conversations as we went along. It was a really good learning experience in a short period of time."

The warming shelter opened on November 23, 2020, and Izzy says it had a major impact on those who stayed there. "For these clients, this was the very last stop, because DHS wouldn't place them anywhere else—and they saw that somebody actually cared. The compassion we showed here was much different than other programs, where if a client breaks a rule, they have to leave.

And considering that most of the folks at the warming shelter had substance abuse issues, I asked the staff to weigh client behaviors and actions in terms of 'Is what they did worth being outside and freezing?'—so unless it was a true safety or other concern, what we expected from clients versus what we sometimes put into practice was different here."



Isador Morale,
Residence Manager

"Our clients at the warming center saw that somebody actually cared about them."

Izzy went from managing eight people to 19 staff, and from supervising 14 parolees to 47 clients at Place of Hope during peak use. On average, most clients spent time at the warming shelter for 1.5 months. Fortunately, most clients went on to permanent housing, whether an apartment they saved money for, reconciliation with family or significant others, or because they moved out of state.

"The experiences we've had over the past five months have prepared my staff to work at any emergency shelter."

Izzy hopes another program will soon occupy Place of Hope's building, or even better, it will reopen to serve its initial purpose, post-pandemic. "Place of Hope as a warming shelter reshaped how we worked here, because our clients had serious mental health and substance abuse issues. So we were working with individuals who would often come back to the shelter high or intoxicated, which meant we had to de-escalate a lot of situations. But the experiences we had over these last five months have prepared my staff to work in any emergency shelter," says Izzy.

MORE ABOUT IZZY MORALE

- Served in the Marine Corp from 2008–2013, where he noticed he liked doing challenging work and constantly learning
- Earned an associate degree in Criminal Justice, a bachelor's in Political Science, and a master's in Public Administration
- Worked at the Rochester Housing Authority before joining Catholic Family Center in August of 2018
- Enjoys advocating for clients in systems and programs that are difficult to use
- Lives with his girlfriend and twin boys

"Our workers make sure we can meet our goals and are always nice."

Catholic Family Center

provided direct services to **22,592** people in **2020**, a **22%** reduction, a direct result of the pandemic.

Families served with household incomes **below \$15,000** per year:

- **Mental Health Clinic: 89%**
- **Restart Outpatient Clinic: 93%**

Unwavering Quality Service to Clients



Place of Hope opened as a “warming shelter,” averaging 35–47 guests a night. The staff assisted DHS in relocating clients from other shelters needing to quarantine.



Implementing full Wi-Fi enabled children in our homeless shelters to continue their schooling.



Generous corporate donors gave us tens of thousands of paper masks and PPE, and Catholic parishes across Monroe County made hundreds of cloth masks for our staff and clients.



Sanctuary House (for women and children) and Francis Center (for men) got creative to keep their clients healthy: expanded dining room times and to-go boxes helped maintain social distancing while providing proper nutrition.



When our food pantry closed, our Community Resource Services team went all-in to support the City of Rochester’s eviction prevention programs.



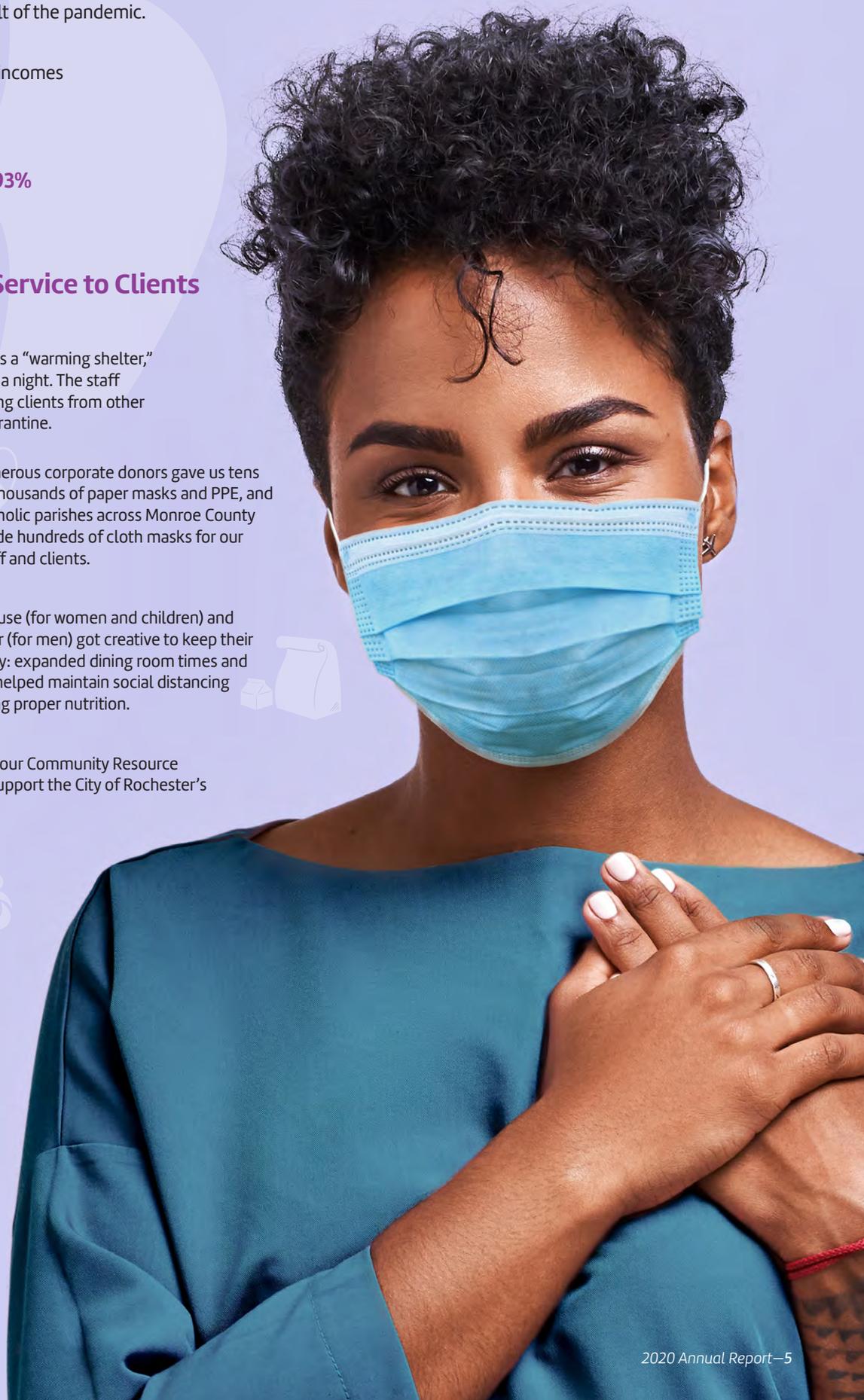
Our Kinship Navigator program, built to provide virtual support to kinship caregivers, never wavered, and increased the number of families served during 2020!



Our Family Services’ case managers and social workers became patio/park/Zoom/safe-driver/visitation superheroes, ensuring at-risk children, families and elders could stay safe.



Residential staff donned HAZMAT suits and any necessary PPE to protect themselves and our clients.



Overview of Our Eviction Prevention/ Emergency Rent Assistance Program

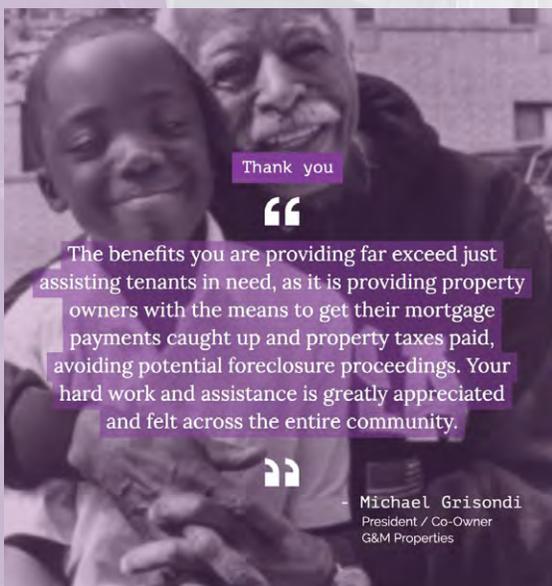
a story by Jane Sutter*



Alex Turner,
CRS Program Director



Kim Londono,
CRS Program Manager



When the COVID-19 pandemic hit, the most vulnerable in our community were at risk for homelessness as businesses shuttered, people lost their jobs or had their work hours cut. They may have seen expenses rise if they needed paid care for children sent home for remote learning.

There was a lot of anxiety and uncertainty. “How will I afford my rent? Will my family be homeless?”

Fortunately, Catholic Family Center already had a strong history of helping families with emergency rent payments to prevent eviction from their homes. But the need this time was unprecedented, says Alex Turner, program director of Community Resource Services (CRS) at CFC.

In a typical year, CFC helps about 130 to 160 households with rent assistance. For the month of December 2020 alone, that number jumped to 270. As of the beginning of 2021, 28 percent of renters had some amount of rental debt nationwide, and Monroe County has proven to track pretty closely with the national trend, Turner says.

There are about 100,000 renting households in Monroe County, so that means about 28,000 households were in arrears, more than one-fourth of all renters. Turner estimates the dollar figure of back rent at \$50 million to \$70 million.

How has CFC handled the influx of applicants?

Through the 24/7 dedication of staff and volunteers. “Literally, people’s lives are in our hands,” stated Kim Londono, CRS program manager, case management. “We don’t do ‘9 to 5’ because tenants and landlords aren’t always available during those hours. So staff make calls at nights or on weekends. Volunteers review cases at home to screen for eligibility.”

Dropping the silos to work together

Fortunately, when the pandemic hit, CFC was already part of a collaborative called the Homeless Services Network (HSN), which Turner co-chairs. HSN is made up of representatives from various service providers and local governments with the goal of finding the best strategies to help the homeless. HSN is part of Partners Ending Homelessness, a coordinating body for homeless housing and services in Monroe County.

HSN had just established a new Eviction Prevention Work Group in January 2020, and in March it changed its focus to get providers of rental assistance to use the same workflow in handling cases. In the past, people needing rental assistance would visit multiple agencies, filling out applications. Meanwhile, providers would be trying to coordinate relief packages to make sure that they weren’t duplicating efforts.

Developing a common workflow was an especially important goal as agencies knew they could be receiving an influx of COVID-relief government funding to prevent evictions. “There’s been a really wonderful coming together of the community to try to solve this problem,” Turner says, including landlord advocates, tenant advocates and even Rochester Police Department representatives, all meeting at once. “We are all in the same storm, and we have to come together to figure out how to create a system that works for everyone.”

As the saying goes, necessity is the mother of invention, and the work group, with help from United Way’s System Integration Project, spent the summer coming up with a new workflow, basically a “one-stop shopping” process for clients, as Turner describes it. The result is called the Eviction Prevention Pilot Initiative (EPPI). Each applicant for rental assistance first contacts a community-based program called 211/Lifeline, which then makes the referral to one of the participating agencies. One application, one referral. No more duplication.

"Our social worker was very helpful, caring, just a great person. Need more like her!"

"The workers, they respect us. They listen to us."

EPPI provides direct funds to landlords/banks for individual families in need of up to five months of back rent/mortgages. Of the \$4.6 million in CARES Act funding that went to EPPI, CFC received \$1.3 million, the most of any of the seven providers involved, Turner says. Since the pandemic began, CFC has distributed another \$1 million in funding from other sources.

To handle the influx of applicants (1,500 as of August 2020), Turner's staff grew from a total of four to 17. It was a hectic few months as newly hired staff were being trained while at the same time the agency was trying to respond to clients' needs for aid. Turner likens it to "we had to build the plane while it was still flying." There's also been help coming from other CFC staff and volunteers for a total of 25 people involved in the effort, Turner says. "Throughout the program we relied on volunteers at the front end and the back end."

CRS handled nearly 7,000 calls in four months! CFC staff who had other full-time responsibilities reviewed cases at night and on weekends from home to screen for eligibility, as did detail-oriented volunteers.

A bridge between tenants and landlords

Londono said clients often come to CFC staff feeling hopeless. "I feel like this is my last line; I'm really reaching out to see if you can help me," Londono quotes them as saying.

Landlords, too, get frustrated at times and need to be educated about the requirements that come with government aid, Londono said. There are good landlords who want to avoid having to evict families, but at the same time, they need income to pay the mortgages and other costs affiliated with their properties. It's essential that both tenants and landlords understand the processes, Londono notes.

To qualify for aid, tenants must show identification, proof of residency and proof of income. Because some funders lowered their requirements to reach people adversely affected by the pandemic, some clients who may not have been eligible previously for relief became eligible, Turner said. CFC staff re-evaluated 120 cases that were denied last year, and in some instances, clients were able to get help this time around.

CFC goes beyond helping with just the immediate crisis of possible eviction, too. Staff will counsel clients about other services such as those for victims of crime or domestic violence or parents who need respite from caregiving, Londono says. Clients also get the opportunity to use a budget tool that can potentially find ways they can reallocate their spending.

Succeeding in helping clients get the rental assistance they need makes the long hours and hard work worthwhile, Londono says. "We are able to touch the community one heart at a time. When you pick up that phone and you tell that client 'You've been approved,' you hear the response of tears, crying, 'Thank you so much, we're going to have a place to stay, we don't have to go into a shelter!' That by far, is the reason we do our job. Even though we can't help everybody, at least we touch with our heart, one family at a time."

** Jane Sutter is a freelance writer based in Rochester*



We appreciate the many volunteers and CFC staff who have been working to help #preventeviction in #ROC:

"Having not collected rent from a tenant in Rochester for over six months, I was determined to put pressure on whoever was going to cover my losses.

Mrs. Groves delivered everything she promised and gave me confidence in the process. Her level of confidence and humor put me at ease and made me a believer. It was an honor to work with Mrs. Groves and please make sure she's appreciated and well taken care of."

Jermaine Oliver, @SmartMoneyRealtor



"Hi Kim, I am writing this to say thank you! You have truly been a blessing in so many ways: negotiating payment arrangement with Spectrum; applying for HEAP; pushing out our payments with our car; referring me to Fidelis for health insurance; and helping us through this process of a rent grant. Being out of work has been a struggle, but you helped make our load a lot lighter. My family and I are extremely grateful."



"After my accident, I had difficulty finding help. I tried different places, but none made a special effort to help me or treat me with respect. CFC, they treated me as if I were a real person—with respect and kindness—and helped me find the support I needed. I appreciate you guys so much—I love you!"

Hero Spotlight — Erin Kehaley-Corr

Erin is a Project Manager, dedicated to CFC's Behavioral Health programs for the past few years. One of the grants she has been managing is a Telehealth grant that was awarded to us in 2018. This project became critical when the pandemic shut down many face-to-face services.

Late one Friday afternoon, at the beginning of the pandemic, our funders (OMH and OASAS) provided guidance as to how telehealth capabilities would be allowed when providing behavioral health services to clients. Within just three business days, Erin worked with IT, Billing, Compliance and Training to develop a plan to allow staff to work remotely, provide clinical services and submit proper paperwork so that CFC could be reimbursed. This unprecedented and complex change allowed our clinicians to continue to meet with clients with minimal interruption.

Throughout 2020, Erin continued troubleshooting technical issues and updating training documents as changes were communicated.

As we slowly return to "normal," we are learning that many of these new Telehealth technologies will become long-term solutions for providing effective behavioral health services to those who need them. Erin continues to help CFC identify other available grants for new technology that will further help our clinics operate efficiently and effectively for our clients. Thanks to Erin, Telehealth has become a permanent, useful component of our licensed services.



Erin Kehaley-Corr,
Project Manager



Catholic Family Center helps women during their recovery from addiction at Hannick Hall in Newark, N.Y. When COVID-19 appeared there, staff members and residents cooperated to drive it out. Then, the celebration dance broke out. Watch the fun: <https://youtu.be/Ee3pOQjKLuU>

CRS distributed \$1.3M in rental assistance, serving 4X more families and individuals than in 2019.

"My client was greatly impacted by this Project Uplift grant. She has 2 babies under the age of 2. She recently had a falling out with her baby's father and he stole many of her daughter's things—car seat, clothing, and bottles. With this grant we were able to provide her with a brand-new car seat. She can now safely get her babies to their doctor's appointments. My client feels she can now move on from her abusive relationship and be a better mother to her kids. Thank you so much for blessing my client. It is appreciated more than you know!"

Aging & Adults

>8X It is more than 8x more expensive to provide services in an institution than it is to maintain an **elder at home.**



70% of YouthBuild students received their **NCCER*** and **OSHA*** certifications.

60% have secured employment.



Our **Telehealth** infrastructure allowed our **clinics to stay open**, and meet current and new clients in a safe, secure, meaningful way.

Our **anti-poverty initiatives** are demonstrating a **significant positive impact** and trajectory to self-sufficiency and independence for participants

Bridges to Success Cohort #1 complete

- **118% increase** – earned household income
- **110% increase** – employment level

100 participants enrolled into our new **Cohort #2**, starting their two-year journey towards achieving their goals.



NYS Kinship Navigator

Serving the needs of grandparents and other relatives who are caring for children not in foster care.

4,077 calls from all **62 counties** — a 40% increase over 2019!

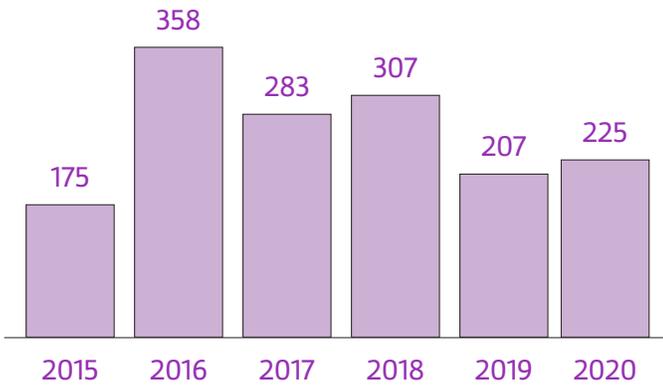
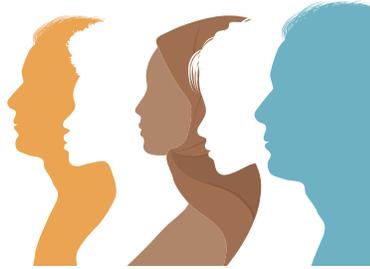
Our **Kinship Integrative Network (KIN)** supported **216 families** and **389 children.**



- **98% of children** served by our Kinship (KIN) program were safely maintained in their kinship relative caregiver's home
- **82%** of these caregivers reported significant **stress reduction** through KIN.

* NCCER = National Center for Construction Education and Research
* OSHA = Occupational Safety and Health Administration

Naturalization applications filed by the immigration team:



Our **adoption program** welcomed **six children** into their new forever-homes.

Our **Restart Outpatient** pivoted from 100% in-person services to almost **exclusively virtual** services in just three days!



Our **Mental Health Clinic** provided **17,384 Telehealth visits** to **1,897 clients**, of whom **227 were children**.

Children, Youth and Family

provide **intervention services** to help keep families together, avoiding foster care placement.

97% of **Child Protective Service (CPS)** referred families kept their children in their homes.

Annual Cost

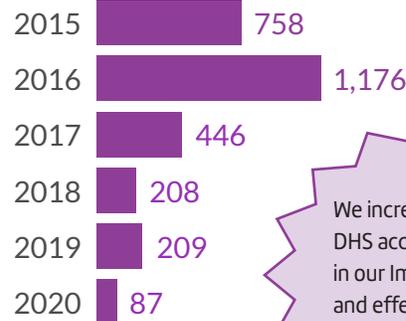
15x It is more than 15x more expensive to place a child in foster care than it is to maintain a **child at home**.

\$1,500 – Maintaining a child at home

\$22,600 – Foster Care

Refugees resettled in Rochester:

The majority of the small number of refugees resettled in Rochester in 2020 were Afghan, Burmese, Congolese, Iraqi and Ukrainian.



Our **Immigration Services Department** helped more than **60 individuals become citizens** in 2020, and another **170 are awaiting naturalization**.

We placed **90+ refugees** in jobs. Our top workforce training areas are Medical, Hospitality, Construction, Cosmetology and Advanced Manufacturing.

55 youth were served in our **Unaccompanied Refugee Minor (URM)** and **Unaccompanied Children (UC)** programs. Together, our loving foster families provided **15,738 days of care**.

SAVE THE DATE — SAVE THE DATE — SAVE THE DATE

2021
Rochester
empty bowls

Please join us!

Thursday | December 2, 2021 | 5:30 - 8:30
Kodak Center

A event to benefit programs & services
of Catholic Family Center

Support our effort to end hunger in our community. If you would like to help us make this event a special success, please contact volunteers@cfcrochester.org

Help Catholic Family Center feed the hungry and homeless in Rochester by joining us for Empty Bowls.

CATHOLIC FAMILY CENTER

feed thy neighbor — feed thy neighbor — feed thy neighbor

CFC Board of Directors

2020 - 2021

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Michael J. Sullivan

Maryanne Townsend

"Continue to be there for families in need. We appreciated the help!"

Financials

Support:

Grants from Government & Other Agencies	19,939,598
United Way	727,234
Contributions & Bequests	1,614,663
Special Events	292,349
Diocese of Rochester	112,308

Total Support

\$ 22,686,152

Revenue:

Program Fees	8,284,953
Other*	668,993
Investment Income/(Loss)	81,701

Total Program Revenue & Support

31,721,799

Expenses

Program Services	\$ 27,801,223
Management & General	3,311,341
Fundraising	269,683

Total Expenses Before Other Items

31,382,247

Total Surplus/(Deficit) from Operations

339,552

Unrestricted Net Assets Beginning of Year

(1,094,231)

Unrestricted Net Assets End of Year

(754,697)

Restricted Net Assets End of Year

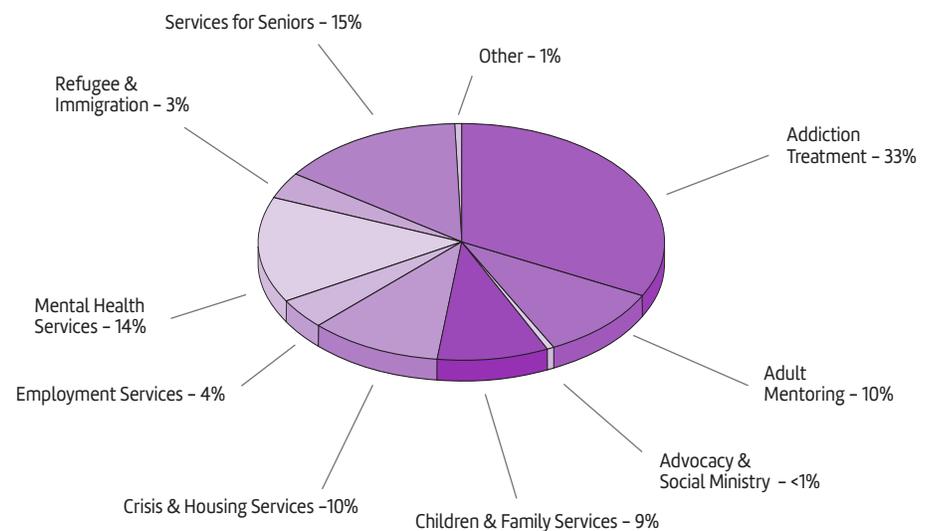
2,579,938

Total Net Assets

1,825,259

* Includes Adjustment to Prior Year Revenue of \$546K in 2019

2020 Program Service Expenses





Adopt-a-Family

This special group of loyal donors adopts families each year so that they might experience the warmth and cheer of gift giving and celebrating the Christmas season as part of a larger community. Some families will be in our shelters, some are refugee or immigrant families celebrating their first Christmas in the USA, and some are families struggling with the challenges of poverty, who otherwise would not be able to make Christmas special for their children.

2020 Adopt-a-Family Donors:

Anonymous	John and Karen Cipro	Gary and Shelvy Galletto	Heather Kraft	Mark and Kelly Murrell
Kelsey Acosta	Jennifer Clark	John and Miriam Ganze	Katherine Kreiner	Peter and Kathleen Mye
Daniel and Dawn Adams	Katelynn Coffey	Stephen Gates and Susie	Lisa Krempa	Barbara Myers
Marion Agostinelli	Jennifer Coffey	Truesdell	Rachel Kubiak	Melissa Narbona
Barbara Alessi	Aimee Conners	Heather Gehan	Charla Kucko	Barbara Neary
Ms. Sharon Alston	James and Lisa Connolly	Sue Gerber	Elizabeth Kwiatkowski	Charlie Needham
Sarah Amesbury	Kimberly Conrow	Amy Giachetti	Rachel Laber	Stephany Negron
Giselle Andrews	Pam Cooper	Julie Goldblatt	John Lacek	Albert and Eleanor Nemeth
Terri Bagshaw	Nancy Conrach	William and Sheila Goodman	Erin Lagoe	Luly Nicosia
Christopher and Merideth	Claire Crilly	Rachael Gootnick	Courtney Landschoot	Anne Nofziger
Andreucci, B, S	Karin Cross-Smith	Danielle Gorman	Michelle Laterrade	John and Julie Norris
Annie Banton	Maria Crowe	Jordynn Gould	Brian and Janet Lavell	Sharon Nowack
James and Romy Barbato	Julie Cunico	Amanda Grace	Cathleen LeBlanc	Dennis and MaryFran O'Herron
Jordynn Barnhart Sullivan	Eleanor Czarnecki	Jessica Griswold	Jeanine Lent	David and Susan Ortman
Marue Bartholomay	Jennifer Danforth	Joanne Guarnere	Kaitlin Leonard	Laura Osterhout
Lizzy Beach	Carol De Filippo	Catherine Gueli	Cathy Lepp	Julia Pagano
Lisa Bedford	Nada Debbaghi	Caitlin Guthinger	Paul and Robin Levy	Brittany Palmatier
Bernard and Audrey Beisheim	Kathy Delabarto	Fred Hale	Eileen Lindsay	Rachel Paolucci-Kleinow
Melissa Benham	Irene DeMarco	Kylene Hall	Brianna Loos	Sharon Paparone
Brianna Bennett	Democrat and Chronicle	William and Kimberly Hamer, B	Shannon Lopoukhine	Marc Parina
Wendy Bent	Gina Derosa	Crystal Haniford	Luke and Robin Lorenzo	Chip and Sally Partner, SS
Sue Bigelow	Deb DeSantis	Mark Hare	Daniel and Nancy Loughran	Amy Passalugo
Gail Billings	Gerard and Deedee DiMarco	Courtney Harrison	Jim and Jill Lowell	Olivia Patton-Daniels
Karissa Birthwright	Colleen DiMartino	Jackie Hartter	Jenny Lundberg	Kelly Pearson
Zoe Black	Taylor DiRaimo	Laura Haskell	Jennifer Mageary	Elizabeth Perry
Ralph W. Black and	Bethany DiSanto	Janet Hebner	DeeAnn Magliocco	Donna Perry
Susan Theresa Murphy	Robin Dixon	Caitlin and Jake Helm	Daniel and Kristen Mahar	Erin Petrone
Sarah Bliss	Nancy Donalds	Jessica Hendrick	Clara Manak	Anthony Petruso
Alexis Blydenburgh	Jeff Dormitzer	Deborah Herford	Kamini Mankani	Kristin Picardo
Mary Bonaccio	Steve and Jamie Doyle	David and Mary Beth Herring	Brooke Marciano	Marco Pietropaolo
Melinda Borshoff	Paul and Karen Dugan	Renee Hetzler	Bernadette Marino	Laurie Pincus
Mr. and Mrs. Grant Bradshaw	Jillian Dunbar	Rebecca Hicks	Alyce Marks	Jessie Pittinaro
Otis Bradshaw	Tracy Dwyer-Baker	Barbara Higgins	Jessica Martinez	Jessica Polle
Patricia Brady	Marcus Ebenhoe	Lauren Hinish	Patricia Mason	Katie Poulsen
Gary and Jane Brandt	Marissa Echevarria	Holdsworth Klimowski	Margaux Masten	Pat Prince
Sametrius Brigham	Jennifer Eckl	Construction	Paula Mastrotonardo	Monica Quinones
Jenn Brink	Patricia Edwards	Robin Hondorf	Rosemaria Mayerhofer	Jeanne Radano
Anna Brown	Rosemary Eichenlaub	Heidi and Douglas Hull	Luke and Kathleen	Steven and Heather Ralph
Amanda Brylinski-Jackson	Daniel and Marianne Eisenhardt	Terry Hullett	Mazzochetti, B	Jennifer Ramsay
Christine Burgess	Allison Ewing	Jenny Hunter	Brian and Patricia McCarthy	Justin and Claire Rand
Christine Burkey-Kelly	Todd and Donna Ewing	Michael Husdan	Patrick and Ann McCormick,	Peter Rawleigh
Karen Burns	Sara Falk	Adiana Infantino	B, SS	James and Lindsay Reap
Garrett Burns	Matt Farley	Naja Jackson	Trudy McElligott	James and Judith Redmond
Maureen Callan	Gregory and Mary Jo Farrell	Angela Jackson	Kathleen McGrail	Thomas and Jessica Regan, SS
Kelsey Callin	Jenna Fava	Amy Jacob	Alyssa McGrath	Samuel Reger
Timothy and Kristin Campe	James and Christine Fien	Linda Jacobson	Ryan McMindes	Laurie Reinhold
Jennie Marie Cancelmi	Nicole Fiero	Alan and Teresa Jahnke	Nicole Megalo	Tessa Remmel
James and Sue Carboni	Janine Finocchio	Kelly Jannotti	Jennifer Meisner	Sharon Reynolds
Joseph and Juliet Carello, B, SS	Robert and Barbara	Elizabeth Jefferson	Molly Menge Maguire	Justin Rhodes
Sarah Carey	Finsterwalder	Thomas and Kathleen Johnson	James and Dawn Merkle	Mark Rice
Sean and Jennifer Carey	Kalie Fishburn	John and Kathi Johnson	Ralph and Kathleen Merritt	John and Marcy Riordan
Sonya Carnevale	Jane Flasch	Irene Joram	Kathleen Michael	Alli Risewick
Amanda Carpenter	Enrica and Thomas Fleming	Melissa Joyce-Rosen	Melinda Mierzwa	Pamela Rizkalla
Kaitlin Carrozza	Karen Fornataro	Aimee Jozic	Mike and Sarah Milano	Lisa Rizzo
Rebecca Carter	Sara Fox	Fred and Holly Judge	Caroline Miller	Yanick Rodrigues
Sarah Casciola	Lizabeth Fox	Brad Kaczka	Maureen Miller	Solange Rodrigues
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John and Diane Caselli, B	Cathleen Frank	Erin Kehaley-Corr	Vicky Monaco	Peggy Rosenthal
Stephanie Castiglione Ton	Scott and Merrie Franklin	Lee Kehoe	Frank and Kristen Monfalcone	Jamie Rossi
Julie Cavallaro	Deborah Freyler	Christen Kelley	Carol Montante	Jean Rossignolo
Kathleen Cervi	Krista Fridman	James and Jill Kelly	Colleen Moonan	Sally and Louis Rousseau
Christina Chatham	John and Eugenia Fuino	Joseph Kelly	Barb Moore	Steve Russell and Becky Fox
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Trisha Chogich	Cynthia Fullone	Pauline Kiser	Eileen Morris	Bonnie Sale
Dawn Chomyn	Lisa Furibondo	Robin Knapp	Courtney Morse	Lauren Salzman
Holly Cicero	Lynn Galenza	Nanci Konsavage	Brandy Murray	Anna Schlia

Cont. on page 12

2020 Adopt-a-Family Donors, continued from page 11

Mary Schlitzer
 Patty Schmidt
 Kelly Schmitt
 Lucy Schremp
 Tammy Schuhart
 Jona Scott
 Juliane Shafer
 Vanessa Siebert
 Kenneth and Dorothy Siegel
 Holly Sienkiewicz
 Sheryl Silberman
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 George and Paula Sivy, SS
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 Ms. Barb Rehberg
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 Cassidy Smith
 Valerie Snelgrove
 Cortney Sortino
 Amanda Sparacino
 Angela Spaulding

Hilary and Paul Spencer
 Kayla Speranza
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 Megan Wasik
 Brenda Waughtel
 Stephen Webster
 Megan Wildenhaus
 Ann Willems
 Janet Williams
 Ann Winter
 Kim Winters
 Kristin Wood
 Kayla Wright
 Anita Zabielski
 Michael Zaccaria
 Paula Zanatta
 Charles and Nancy Zinn
 Michelle Zwirecki

Empty Bowl Artists



Since 2005, the Empty Bowls movement has provided shelter, nutritious meals and emergency services to tens of thousands of children, men and women in the greater Rochester area. We recognize and thank the artists who donated bowls during 2020, which serve as a reminder of all the bowls that are empty in our community. They are the inspiration and heart behind this grassroots movement.

Cat Clay, LLC
 Catherine Barry
 Created by Us Pottery
 Clayscapes
 Claudia Gill
 Midlakes High School
 Our Lady of Mercy School
 for Young Women
 Cory Lynn Riemer
 Emanuel Rosario-Diaz
 Turk Hill Crafts School

"I used to walk a long distance of about an hour from my home every two days to do laundry—I have to wash a lot of sheets, as my child has special needs, and also my family clothes. We are very happy now that we have a washer and dryer in our house. Thank you very much."

Stay connected with us by following our stories/blog on Medium.com, viewing our videos on our YouTube channel, and following us on social media: Facebook, LinkedIn, Instagram and Twitter!



2020 in review



January – The Nativity Preparatory Academy assembles hygiene kits for our shelters.



February – Adult Mentoring program pilot results are released.



March – CFC adopts new safety and health protocols.



April – Outpouring of gifts and support from the community!



May – Wi-Fi technology means kids in our shelters can stay in school!



June – CFC conducts first-ever drive-through recruiting event in Rochester.



July – Feed the Children brings Rochester together to support clients of CFC.



August – Participation in our COVID-19 Impact Fund exceeded all goals – thank you!



September – Donations of masks and other PPE help our staff continue to be heroes.



October – Francis Center renovations are well underway.



November – Small Business Association (SBA) volunteers provide healthy Thanksgiving meals.



December – a record-setting year for Adopt-a-Family – thank you to all!